



Page Memorial Hospital, Board Room

April 19, 2016

4:00 PM

DRAFT AGENDA

Call to Order, Introductions & Welcome	Chairman Shuler
Draft Agenda	Chairman Shuler
- Requested Action: Motion for Approval of Draft Agenda	
Minutes- February 9, 2016*	Chairman Shuler
- Requested Action: Motion for Approval of February Meeting Minutes	
PCBA Financial Report*	Harry Louderback
- Requested Action: Motion to authorize payment to vendors	
Shentel Network Operations Report*	James Funkhouser
Old Business Items	
- OIG Agreed-Upon-Procedures Review	David Cooper
- PCBA Web Presence	David Cooper
New Business Items	
- NSVRC Administrative Services Contract Amendment*	Chairman Shuler
Public Comment	Chairman Shuler
Authority Member Comments	Chairman Shuler
Adjourn	

*denotes attachment enclosed in packet



DRAFT

Page County Broadband Authority					
February 9, 2016 - Minutes					
	Authority Members		Others Present		Citizens
✓	Chairman Bill Shuler	✓	David Cooper	✓	Jeff McMillan (LDI)
✓	Vice Chair Ron Keyser	✓	James Funkhouser		
✓	Travis Clark				
✓	Patrick Embry				
✓	Harry Louderback		Media		
✓	Bernie Miller				

Call to Order: Chairman Shuler called the meeting to order at 4:03 pm on February 9, 2016, in the Board Room of the Page Healthcare Medical Office Building in Luray, VA.

Approval of the Agenda: Chairman Shuler asked for a motion to approve the agenda as presented. So moved by Mr. Miller and seconded by Mr. Louderback. The motion carried unanimously.

Approval of the Minutes: Chairman Shuler asked for a motion to approve the minutes from the December 3, 2015, meeting. So moved by Mr. Keyser and seconded by Mr. Louderback. The motion carried unanimously.

PCBA Financial Report: PCBA Financial Report: Mr. Cooper presented accounts payable totaling \$4,687.28, comprised of NSVRC's invoice for program administration in the amount of \$3,487.28 and \$1,200.00 for Q2 Board stipends. Mr. Keyser made a motion to approve the bills as presented and it was seconded by Mr. Miller. The motion carried by roll call vote:

Mr. Keyser – Aye

Mr. Louderback – Aye

Mr. Miller – Aye

Mr. Clark – Aye

Mr. Embry – Aye

Chairman Shuler – Aye

Mr. Cooper reviewed the Balance Sheet as of December 31, 2015 and the Profit & Loss Budget vs. Actual for July through December 2015.

Shentel Network Operations Report: Mr. Cooper reported on the Shentel network financials for the second quarter, FY 2016. Chairman Shuler requested that future packets include the financial report and the sales forecast.

Mr. Funkhouser presented the sales forecast and operations report for Q2 2016 and discussed potential upcoming opportunities. He reported that there is a significant opportunity in the Stanley market that he hopes to be able to confirm as a committed sale at the next meeting. He also reported that a multi-site location project is in the final phase with a couple of prospective candidates. He noted that information on easements and rights of way would be very helpful when working on potential opportunities. It was suggested that he contact the county GIS department for any relevant maps that might provide this data.

Old Business Items

PCBA Web Presence: David Cooper reported that NSVRC has purchased the domain for Page County Broadband.com. He shared print-outs of the four screens for the website developed so far. Members pointed out some updates and additions that would be needed. Mr. Funkhouser offered Shentel as a resources for any maps. It was decided that a meeting would be scheduled with Mr. Cooper, Mr. Miller and Mr. Keyser for further review of the website.

New Business Items

PCBA Liaisons/Upcoming Locality Meeting Dates: Chairman Shuler reported that he has not arranged any meetings with the Town of Shenandoah to date. He indicated that the Board of Supervisors is scheduled to take up the PCBA budget request sometime in March. He plans on attending that meeting and would like to have Mr. Keyser in attendance with him.

Bylaws Review/Changes: Chairman Shuler reported that he does not have any changes to propose at this time.

Chairman Shuler noted that his term on the Board expires April 1st. Mr. Keyser noted that Mr. Embry's term also expires at that time and Mr. Embry confirmed that he will not be seeking reappointment. Mr. Keyser agreed to make phone calls about these reappointments. Mr. Embry indicated that he had already contacted the Board of Supervisor member who appointed him, Johnny Woodward, as well as Regina Miller with the County Administrator's office.

OIG Agreed-Upon-Procedures Review: Mr. Cooper reported that he had been contacted by Randy German with BCA Watson Rice LLP regarding an Agreed-Upon-Procedures (AUP) review of the Broadband grant award. The Department of Commerce Office of Inspector General initiated the review, which is not a financial audit and is designed to help the federal government improve the grant funding process. A conference call with individuals involved with PCBA accounting and operations will be followed by a site visit. Mr. Cooper will coordinate the scheduling of the process.

Public Comment: Jeff McMillan with the Luray Downtown Initiative (LDI) spoke to the Board about LDI's proposed project to bring free WI-FI to downtown Luray's historic business district. He envisions a two year plan, with projected funding from the County, Town, LDI and other sources. He indicated that he was coming to the PCBA Board for any advice and/or direction, based on members' expertise. Discussion with members and Mr. Funkhouser pointed out that this initiative would be technically feasible. Difficulties would arise in organization and management, which probably accounts for the small number of municipal entities providing this service. Mr. Funkhouser recommended that LDI contact the Center for Innovative Technology (CIT).

Authority Member Comments: Mr. Keyser requested that future NSVRC invoices provide the hourly rate and the extended billing amount for staff time billed to the Authority.

In anticipation of this being his final meeting as a Board member, Mr. Embry addressed members, thanking them for an educational four year term. Chairman Shuler thanked him for his dedication and service to the PCBA.

With no other business, Chairman Shuler adjourned the meeting at 5:30.

David Cooper, Clerk



NORTHERN SHENANDOAH VALLEY
REGIONAL COMMISSION

400E Kendrick Lane
Front Royal VA 22630
Phone: 540-636-8800
Fax: 540-635-4147
www.NSVregion.org

OFFICERS

April 6, 2016

Dennis M. Morris
Chairman

Eric Lawrence
Vice Chairman

Nora Belle Comer
Secretary/Treasurer

COMMISSIONERS

CLARKE COUNTY
Bev McKay
Brandon Stidham*

FREDERICK COUNTY
Robert Hess
Judith McCann-Slaughter
Eric R. Lawrence*
Brenda Garton

PAGE COUNTY
Nora Belle Comer*
D. Keith Guzy, Jr.
Dorothy Pendley

SHENANDOAH COUNTY
Conrad Helsley
Dick Neese
Dennis M. Morris*

WARREN COUNTY
Daniel J. Murray, Jr.
Tom Sayre
John E. Vance*

BERRYVILLE
Mayor Wilson Kirby

FRONT ROYAL
Bret Hrbek
Jeremy F. Camp

LURAY
Jerry Schiro

MIDDLETOWN
Carolyn Aliff

STRASBURG
Seth Newman

STEPHENS CITY
Linden Fravel

WINCHESTER
Evan H. Clark
Bill Wiley
Timothy A. Youmans*

WOODSTOCK
Jacqueline Lambert*

*denotes Executive
Committee Member

TO: Page County Broadband Authority Members

FROM: Shelley Owens, Director of Finance & Administration

RE: Staff Hourly Rates

At the last Authority meeting, the NSVRC was asked to include hourly rates of personnel on the invoices for administrative services. Up until August 2012, the Commission used Quick Books for our accounting system which made this possible. Quick Books software was not sophisticated enough to calculate indirect cost and fringe benefit allocations and assess this rate to each staff member's hourly costs. Indirect costs were manually calculated using the previous year's audited indirect rate which remained consistent every day of the fiscal year.

Beginning in September 2012, the rates were no longer included on the invoices because of the implementation of GMS (Grants Management Systems) software. This software retrieves all indirect costs not associated directly with any one program, calculates a rate based on the ratio of direct charges versus indirect charges, and adds that percentage to every hour charged to every NSVRC program. Each time a bill is paid, a journal entry is made and timesheets are keyed, that rate recalculates and fluctuates based on actual costs. So for instance, today the fringe rate may be 32.6769% but next week it could be 36.225%. Today the indirect cost rate may be 35.47% and tomorrow 37.5959%. It is literally impossible to determine an exact rate unless I billed every single day of the week, one day at a time.

I have included a copy of our Indirect Cost Allocation Plan which describes this process in greater detail. This plan is annually adopted by all of the Commission's Grantors and its Cognizant Agency. The rates generally fluctuate about 3% up or down throughout the fiscal year.

I hope this clarifies why I cannot give you an exact hourly rate. In order to illustrate how invoice charges are generated, I attached a report to the NSVRC invoice dated 4/6/16. This GMS report shows revenues and expenditures for the PCBA and the project balance due. A separate report tells me how many hours were charged but that report does not include the indirect rate. Please let me know if you still have questions.

Northern Shenandoah Valley Regional Commission Cost Allocation Plan

I. Purpose

The purpose of this Cost Allocation Plan is to summarize, in writing, the methods and procedures that the Northern Shenandoah Valley Regional Commission (NSVRC) uses to allocate costs to various programs, grants, contracts and agreements. A Cost Allocation Plan assures grantor agencies, board and management staff that shared costs are charged to programs equitably. They are allocated consistently and completely without arbitrary limitations that cannot be substantiated from a cost accounting standpoint.

OMB Circular A-122, "Cost Principles for Non-Profit Organizations," establishes the principles for determining costs of grants, contracts and other agreements with the Federal Government. The NSVRC Cost Allocation Plan is based on the Direct Allocation method described in OMB Circular A-122 and all eligible and ineligible activities are determined through compliance with the OMB Circular A-87 "Cost Principles for State, Local and Indian Tribal Governments". The Direct Allocation Method treats all costs as direct costs except general administration and general expenses. Direct costs are those that can be identified specifically with a particular grant or program. Indirect costs are those that have been incurred for common or joint objectives and cannot be readily identified with a particular grant or program. Only costs that are allowable, in accordance with the cost principles, will be allocated to benefiting programs.

II. General Approach

The general approach of the NSVRC in allocating costs to particular grants and contracts is as follows:

- A. All allowable direct costs are charged directly to programs, grants, activity, etc.
- B. Allowable direct costs that can be identified to more than one program are prorated individually as direct costs using a base most appropriate to the particular cost being prorated.
- C. All other allowable general and administrative costs (costs that benefit all programs and cannot be identified to a specific program) are allocated to programs, grants, etc. using a base that results in an equitable distribution.

III. Allocation of Costs

The NSVRC utilizes Grants Management Systems (GMS) financial software which maintains an indirect cost pool. The pool is salary based and consists of indirect salaries, leave costs, fringe benefit costs and general expenses such as office utility costs. The NSVRC uses a provisional rate which is an established temporary indirect rate applicable to a specified period for the purposes of allowing interim reimbursements of incurred indirect costs. The GMS software allocates indirect costs which support all programs based on a ratio of the individual program's direct salaries and fringe benefits to total direct salaries and fringe benefits.

Example of Indirect Cost Rate Allocation:

- Current Indirect Cost Pool FYTD (Indirect Salaries and Fringe): \$ 98,890
- Base for Distribution (Salaries & Fringe Applied Directly To Specific Programs): \$ 285,750
- Current Indirect Rate: (\$98,890 divided by \$285,750)..... 34.6072%

<u>Grant</u>	<u>Direct Payroll/Fringe</u>		<u>Indirect Rate</u>		<u>Portion of Indirect Cost Pool Allocated</u>	
A	\$ 200,500	x	.346072	=	\$ 69,387	
B	\$ 5,250	x	.346072	=	\$ 1,817	
C	\$ 80,000	x	.346072	=	\$ 27,686	
Totals:	\$ 285,750				\$ 98,890	*Each program is allocated the same indirect cost rate

- A. Direct Charged Salaries: Documented with timesheets showing time distribution for all employees and allocated based on time spent on each program or grant. Salaries and wages are charged directly to the program for which work has been done. Costs that benefit more than one program will be allocated to those programs based on the ratio of each program's salaries to the total of such salaries. Costs that benefit all programs will be allocated based on the ratio of each program's salaries to total salaries.
1. Fringe benefits (FICA and Worker's Compensation) are allocated in the same manner as salaries and wages. Health insurance, dental insurance, life & disability and other fringe benefits are also allocated in the same manner as salaries and wages.
 2. Vacation, holiday, and sick pay are allocated in the same manner as salaries and wages.
 3. Travel Costs are allocated based on the purpose of travel. All travel costs (local and out-of-town) are charged directly to the program for which the travel was incurred. Travel costs that benefit more than one program will be allocated to those programs based on the ratio of each program's salaries to the total of such salaries. NSVRC mileage reimbursement rates coincide with the current published rates established by the IRS. All travel costs are monitored and will not exceed the per diem allowable charges as published annually by the Virginia Department of Transportation (Travel Guidelines).
 4. Office Supplies and Postage: Each NSVRC program is assigned an exclusive code which is used to electronically track the number of Xerox copies produced. Currently copies are reimbursed at a rate of (.10) ten cents per black & white copy and (.20) for color copies.

Postage expenses are logged by program code and are charged directly when applicable or to the indirect cost pool for general administration.
 5. Training/Conferences/Seminars: Allocated to the program benefiting from the training, conferences or seminars. Costs that benefit more than one program will be allocated to those programs based on the ratio of each program's salaries to total salaries.
- B. Indirect Costs: The NSVRC indirect cost pool will consist of only general administration expenses not directly associated with any specific program. These expenses may include indirect salaries and fringe benefits, rent, contract services, I.T. services, depreciation, repairs and maintenance, utilities, insurance, office supplies, dues and subscriptions, communications, general advertising, postage, and miscellaneous expenses.
1. Unallowable Costs – Costs that are unallowable in accordance with OMB Circular A-122, include interest paid, alcoholic beverages, bad debts, contributions, entertainment, fines and penalties. Lobbying and fundraising costs are also unallowable.

Certification of Indirect Cost Allocation Plan

This is to certify that I have reviewed the indirect cost rate allocation plan provided above and to the best of my knowledge and belief:

- (1) All costs included in this plan to establish billing of indirect cost rates are allowable in accordance with the requirements of the Federal award(s) to which they apply and OMB Circular A-87 "Cost Principles for the State, Local, and Indian Tribal Governments" along with OMB Circular A-122, "Cost Principles for Non-Profit Organizations."
- (2) Further, the same costs that have been treated as indirect costs have not been claimed as direct costs. Similar types of costs have been accounted for consistently and the Federal Government will be notified of any accounting changes that would affect this plan.

I declare the foregoing to be true and correct.

Governmental Unit: Northern Shenandoah Valley Regional Commission

Signature: _____

Name of Official: Martha Shickle

Title: Executive Director

Date of Execution: _____

Page County Broadband Authority - Accounts Payable
Submitted for approval April 19, 2016

<u>ADMINISTRATIVE FUND EXPENDITURES:</u>	<u>Invoice #</u>	<u>Description</u>	<u>Amount</u>
NSVRC - Program Administration	697-2016	December 13, 2015 - February 20, 2016	\$ 3,208.94
NSVRC - Program Administration	720-2016	February 21 - March 19, 2016	\$ 1,833.79
Travis Clark		FY2016 - Third Quarter Board Stipend	\$ 200.00
William Shuler		FY2016 - Third Quarter Board Stipend	\$ 200.00
Harry Louderback		FY2016 - Third Quarter Board Stipend	\$ 200.00
Ron Keyser		FY2016 - Third Quarter Board Stipend	\$ 200.00
Patrick Embry		FY2016 - Third Quarter Board Stipend	\$ 200.00
Bernie Miller		FY2016 - Third Quarter Board Stipend	<u>\$ 200.00</u>
TOTAL ADMINISTRATIVE FUND ACCOUNTS PAYABLE:			<u>\$6,242.73</u>



NORTHERN SHENANDOAH VALLEY
REGIONAL COMMISSION

400E Kendrick Lane
Front Royal VA 22630
Phone: 540-636-8800
Fax: 540-635-4147
www.NSVregion.org

INVOICE

BILL TO:

Page County Broadband Authority
16 S. Court Street
Luray, VA 22835

INVOICE NUMBER:

697-2016

INVOICE DATE:

March 11, 2016

DESCRIPTION		AMOUNT
Page County Broadband Authority Project Administration		
Invoice Reimbursement Period: December 13 - February 20, 2016		
<u>NSVRC Personnel</u>	<u>Hours</u>	
Executive Director - Project Review	0.75	
Senior Planner - Project Planning	0.75	
Director of Finance & Administration - Financial management	10.25	
Program Coordinator - Website design	8.00	
GIS Manager / Program Administrator	22.50	
TOTAL ADMINISTRATIVE HOURS	42.25	
Staff administration expense		3,128.45
Software for website domain name		19.99
Xerox copies		60.50
Reimbursement of mileage/ travel expenses		
TOTAL :		\$ 3,208.94

Budget Status: (*Includes this invoice for administration expenses and direct cost reimbursements)

Fiscal year PCBA administration budget:	\$ 15,000.00
Fiscal year-to-date invoiced by NSVRC:	\$ (11,401.31)
PCBA administration budget remaining:	\$ 3,598.69

DIRECT BILLING INQUIRIES TO:

Shelley Owens
540-636-8800
email: sowens@nsvregion.org

MAKE ALL CHECKS PAYABLE TO:

NSVRC
Attn: Accounts Receivable
400 Kendrick Lane - Suite E
Front Royal, VA 22630



NORTHERN SHENANDOAH VALLEY
REGIONAL COMMISSION

400E Kendrick Lane
Front Royal VA 22630
Phone: 540-636-8800
Fax: 540-635-4147
www.NSVregion.org

INVOICE

BILL TO:

Page County Broadband Authority
16 S. Court Street
Luray, VA 22835

INVOICE NUMBER:

720-2016

INVOICE DATE:

April 6, 2016

DESCRIPTION		AMOUNT
Page County Broadband Authority Project Administration		
Invoice Reimbursement Period: February 21, 2016 through March 19, 2016		
<u>NSVRC Personnel</u>	<u>Hours</u>	
Executive Director - Project Review	2.50	
Senior Planner - Project Planning		
Director of Finance & Administration - Financial management	6.25	
Program Coordinator - Website design		
GIS Manager / Program Administrator	11.50	
TOTAL ADMINISTRATIVE HOURS	20.25	
Staff administration expense		1,790.01
Xerox copies		15.70
Reimbursement of mileage/ travel expenses		<u>28.08</u>
TOTAL :		\$ 1,833.79

Budget Status: (*Includes this invoice for administration expenses and direct cost reimbursements)

Fiscal year PCBA administration budget:	\$ 15,000.00
Fiscal year-to-date invoiced by NSVRC:	\$ (13,235.10)
PCBA administration budget remaining:	\$ 1,764.90

DIRECT BILLING INQUIRIES TO:

Shelley Owens
540-636-8800
email: sowens@nsvregion.org

MAKE ALL CHECKS PAYABLE TO:

NSVRC
Attn: Accounts Receivable
400 Kendrick Lane - Suite E
Front Royal, VA 22630

Revenue and Expenditure Report by Project

Northern Shenandoah Valley Regional Commission

Run Date: 04/06/2016

Run Time: 2:02:35 PM

Page -1 of 1

Period 07/01/15 to 03/19/16

<u>Project Code & Description</u>	<u>Budget</u>	<u>Proj Tot</u>	<u>Un/Ovr</u>	<u>% Bud</u>
33250 Page Co. Broadband Auth.				
<u>Revenues</u>				
43250 REV-Pg. Co. Broadb. Auth.	15,000.00	11,401.31	3,598.69	76.01%
Revenues	15,000.00	11,401.31	3,598.69	76.01%
<u>Expenses</u>				
50000 Salaries	7,750.00	6,879.59	870.41	88.77%
50500 Fringe Benefits	2,300.00	2,414.80	-114.80	104.99%
59700 Indirect Costs	4,475.00	3,450.83	1,024.17	77.11%
60300 Computer Software/Licenses	0.00	19.99	-19.99	0.00%
61200 Copier Lease Exp	275.00	273.70	1.30	99.53%
63400 Travel Exp-Mileage Exp	200.00	196.19	3.81	98.10%
Expenses	15,000.00	13,235.10	1,764.90	88.23%
Project Revenues:	15,000.00	11,401.31	3,598.69	76.01%
Project Expenses:	15,000.00	13,235.10	1,764.90	88.23%
Project Balance Due :	0.00	-1,833.79		

Project/Element Charge Listing

Northern Shenandoah Valley Regional Commission

Period From 02/20/16 to 03/19/16

Project: 33250 Page Co. Broadband Auth.

Date: 03/31/2016

Run Date: 04/06/2016

Run Time: 2:09:17 PM

Page -1 of 1

<u>Date</u>	<u>Batch#</u>	<u>Description</u>	<u>GL#</u>	<u>Description</u>	<u>Amount</u>	<u>Additional Information</u>
332616 Page County Broadband						
Expenses						
3/24/2016	762	Xerox Corporation	61200	Copier Lease Exp	\$15.70	Online Meter read
3/2/2016	748	David Cooper	63400	Travel Exp-Mileage Ex	\$28.08	2/9/16 PCBA mtg-Luray
Expenses					<u><u>\$43.78</u></u>	
Balance:					<u><u>\$43.78</u></u>	
Project Balance:					<u><u>-\$43.78</u></u>	

9:58 AM
04/06/16
Accrual Basis

Page County Broadband Authority
Profit & Loss Budget vs. Actual
July through March 31, 2016

	<u>Jul 15 - Mar 16</u>	<u>Budget</u>	<u>Budget Remaining</u>	<u>% of Budget Remaining</u>
Income				
4100-00 · UNRESTRICTED REVENUES				
4100-05 · Page County Support Revenue	8,600.00	8,600.00	0.00	0.0%
4100-10 · Corp. Sponsorships/Rent Revenue	25,000.00	25,000.00	0.00	0.0%
4180-00 · Interest Income	617.67			
Total 4100-00 · UNRESTRICTED REVENUES	<u>34,217.67</u>	<u>33,600.00</u>		
Total Income	34,217.67	33,600.00		
Expense				
5025-00 · ADMINISTRATIVE EXPENSES				
5025-05 · NSVRC - Administration/Planning	13,235.00	15,000.00	1,765.00	11.77%
5025-08 · Authority Attorney - Legal Fees	140.00	2,060.00	1,920.00	93.2%
5025-10 · Audit Preparation Fees	2,500.00	2,500.00	0.00	0.0%
5025-15 · Depreciation Expense	51,750.00			N/A
5025-17 · Liability Insurance Expense	2,763.00	2,787.18	24.18	0.87%
5028-00 · PCBA Board Member Stipends	3,600.00	4,800.00	1,200.00	25.0%
5030-00 · General Admn. Costs	0.00	515.00	515.00	100.0%
5050-60 · Education/ Training Costs	0.00	1,500.00	1,500.00	100.0%
Total 5025-00 · ADMINISTRATIVE EXPENSES	<u>73,988.00</u>	<u>29,162.18</u>		
Total Expense	<u>73,988.00</u>	<u>29,162.18</u>		
Net Income	<u><u>-39,770.33</u></u>	<u><u>4,437.82</u></u>		

Page County Broadband Authority
Balance Sheet
As of March 31, 2016

	<u>Mar 31, 16</u>
ASSETS	
Current Assets	
Checking/Savings	
1100-00 · Administrative Funds	60,158.15
1120-00 · C.D. #625293 Pioneer Bank	70,041.75
Total Checking/Savings	<u>130,199.90</u>
Total Current Assets	130,199.90
Fixed Assets	
1410-00 · Fiber Optic Infrastructure	1,696,915.91
1420-00 · Buildings	30,746.00
1500-00 · Accumulated Depreciation	-225,370.00
Total Fixed Assets	<u>1,502,291.91</u>
TOTAL ASSETS	<u><u>1,632,491.81</u></u>
LIABILITIES & EQUITY	
Liabilities	
Current Liabilities	
Accounts Payable	
2000-00 · Accounts Payable	6,242.73
Total Accounts Payable	<u>6,242.73</u>
Total Current Liabilities	<u>6,242.73</u>
Total Liabilities	6,242.73
Equity	
32000 · *Retained Earnings	1,666,019.51
Net Income	<u>-39,770.43 *</u>
Total Equity	<u>1,626,249.08</u>
TOTAL LIABILITIES & EQUITY	<u><u>1,632,491.81</u></u>

* FY2016 Quarters 1, 2 & 3 expensed. Operational net income
excluding depreciation is \$11,979.57.

SLDC NETWORK SYSTEM OPERATION & MAINTENANCE AGREEMENT FINANCIAL REPORT TO PCBA

Reporting Period:

January 1, 2016-March 31, 2016

	Quarter 1	Quarter 2	Quarter 3	Quarter 4	FISCAL YEAR TOTAL
REVENUES:					
Connection and Monthly Service Fees Collected:	\$ 3,318.00	\$ 3,318.00	\$ 3,318.00		\$ 9,954.00
EXPENSES:					
System maintenance labor expenses	\$ 473.74	\$ 513.27	\$ 627.61		\$ 1,614.62
System maintenance parts expenses					\$ -
NOC monitoring - 4 sites @\$4,500 each (\$18,000/yr.)	\$ 4,500.00	\$ 4,500.00	\$ 4,500.00	\$ 4,500.00	\$ 18,000.00
6.7 miles of fiber bundles @ \$450/mi. per year (\$ 3,015/yr)	\$ 753.75	\$ 753.75	\$ 753.75	\$ 753.75	\$ 3,015.00
Pole Rents Paid			\$ 1,874.78		\$ 1,874.78
3rd party Contractor expenses	\$ 226.23	\$ -			\$ 226.23
Labor expense for system upgrades (Excludes fibers)					\$ -
Parts/equipment expense for system upgrades (Excludes fibers)					\$ -
Operations fee: \$28,000/yr	\$ 7,000.00	\$ 7,000.00	\$ 7,000.00	\$ 7,000.00	\$ 28,000.00
15% sales commission due on revenues from customers	\$ 497.70	\$ 497.70	\$ 497.70	\$ -	\$ 1,493.10
Total Expenses:	\$ 13,451.42	\$ 13,264.72	\$ 15,253.84	\$ 12,253.75	\$ 54,223.73
					\$ -
REVENUES NET OF EXPENSES (Loss)	\$ (10,133.42)	\$ (9,946.72)	\$ (11,935.84)	\$ (12,253.75)	\$ (44,269.73)

Complete this section only at fiscal year end.

Revenues Net of Expenses at FYE	\$ (44,269.73)
Less annual performance incentive bonus <i>(Refer to the table to the right for this figure per Section 3.2 of the agreement)</i>	\$ -
Less operating loss from prior years	\$ (133,396.47)
FISCAL YEAR TOTAL ADJUSTED NET REVENUE	\$ (177,666.20)

Revenues Net of Expenses	Performance Incentive Bonus
\$ 1,000.00 to \$ 5,000.00	\$1,000.00
\$ 5,001.00 to \$ 10,000.00	\$4,000.00
\$ 10,001.00 to \$ 20,000.00	\$8,000.00
\$ 20,001.00 to \$ 40,000.00	\$17,000.00
\$ 40,001.00 to \$ 50,000.00	\$22,000.00
\$ 50,001.00 to \$100,000.00	\$23,000 plus 45% of net revenues over \$50,000
\$100,001.00 to \$200,000.00	\$45,000 plus 50% of net revenues over \$100,000
\$200,001.00 and up	\$100,000 plus 33 1/3% of net revenue over \$200,000

INVOICE

Page 1 of 2



Shentel
PO Box 16419
Two Harbors, MN 55616

P.O. Box 643530
Pittsburgh, PA 15264-3530
(336) 992-5420
(336) 992-5421 Fax
dscott@sncomm.com

Invoice: 2015DECSTC743
Invoice Date: 01/05/2016
Period: 12/01/2015 to 12/31/2015
Terms: 30 Days
Order#:
Contract#:

Shentel.AccountsPayable@emp.shentel.com

TermID	Itemized Description	Tickets	Units	Hours	Rate	Amount
STC743	LOC2 - Standard locate unit Cable	4	4		\$6.63	\$26.52
	Subtotal for Client	4*	4			\$26.52
* Ticket counts will be counted twice where LOC5/LOC12 applies to a ticket					Please Pay this Amount:	\$26.52

INVOICE

Page 2 of 2

<u>Member</u> <u>Code</u>	<u>Ticket#</u>	<u>Address</u>	<u>Type & Unit</u>	<u>Unit</u> <u>Qty</u>	<u>Closed Date</u>	<u>Resp.</u> <u>Code</u>	<u>Amount</u>	<u>Ticket</u> <u>Footage</u>
STC743	A535200229-STC-0	212 W MAIN ST	Routine LOC2	1	12/22/15	30	\$6.63	0
STC743	B533300022-STC-0	8 BOSLEY DR	Routine LOC2	1	12/2/15	30	\$6.63	0
STC743	B534101590-STC-0	1580 MIMS RD	Routine LOC2	1	12/8/15	30	\$6.63	0
STC743	B536200440-STC-0	198 PANTHER DR	Routine LOC2	1	12/29/15	10	\$6.63	0

INVOICE

Page 1 of 2



Shentel
PO Box 16419
Two Harbors, MN 55616

P.O. Box 643530
Pittsburgh, PA 15264-3530
(336) 992-5420
(336) 992-5421 Fax
dscott@sncomm.com

Invoice: 2016FEBSTC743
Invoice Date: 03/01/2016
Period: 02/01/2016 to 02/28/2016
Terms: 30 Days
Order#:
Contract#:

Shentel.AccountsPayable@emp.shentel.com

TermID	Itemized Description	Tickets	Units	Hours	Rate	Amount
STC743	LOC2 - Standard locate unit Cable	7	7		\$6.63	\$46.41
	Subtotal for Client	7	7			\$46.41
Please Pay this Amount:						\$46.41

INVOICE

<u>Member</u> <u>Code</u>	<u>Ticket#</u>	<u>Address</u>	<u>Type & Unit</u>	<u>Unit</u> <u>Qty</u>	<u>Closed Date</u>	<u>Resp.</u> <u>Code</u>	<u>Amount</u>	<u>Ticket</u> <u>Footage</u>
------------------------------	----------------	----------------	------------------------	---------------------------	--------------------	-----------------------------	---------------	---------------------------------



Virginia Utility Protection Service, INC.

P.O. Box 60970
Charlotte, NC 28260-0970
Voice (540) 985-9355
FAX (540) 342-8250

INVOICE

DATE	INVOICE #
12/31/2015	12150369

BILL TO
SHENANDOAH COMMUNICATIONS LLC PAGE COUNTY BROADBAND PO BOX 459 EDINBURG, VA 22824

Please remit payment to:
Virginia Utility Protection
Service, Inc

			P.O. NO.	TERMS	DUE DATE
				2% 10, 1% 20 NET30	1/30/2016
ITEM	QUANTITY	RATE	DESCRIPTION		AMOUNT
Transmissions	3	1.05	STC743		3.15
				Total	\$3.15
				Payments/Credits	\$0.00
				Balance Due	\$3.15

Virginia Utility Protection Service Billing Detail Report - December 2015

SHENANDOAH COMMUNICATIONS LLC

STC743

Ticket Type Statistics A

3HRS:	CNCL:	CRCT:	DSGN:	EMER:	NSHW:	MEET:	NORM:	RMRK:	RSND:	SPCL:	UPDT:	3HRD:	TOTAL:
0	0	0	0	0	0	0	1	0	0	0	0	0	1

Ticket Type Statistics B

3HRS:	CNCL:	CRCT:	DSGN:	EMER:	NSHW:	MEET:	NORM:	RMRK:	RSND:	SPCL:	UPDT:	3HRD:	TOTAL:
0	0	0	0	0	0	0	2	0	0	0	0	0	2

Ticket Type Statistics Total

3HRS:	CNCL:	CRCT:	DSGN:	EMER:	NSHW:	MEET:	NORM:	RMRK:	RSND:	SPCL:	UPDT:	3HRD:	TOTAL:
0	0	0	0	0	0	0	3	0	0	0	0	0	3

Total Invoice

\$3.15



Virginia Utility Protection Service, INC.

P.O. Box 60970
Charlotte, NC 28260-0970
Voice (540) 985-9355
FAX (540) 342-8250

INVOICE

DATE	INVOICE #
1/31/2016	01160366

BILL TO
SHENANDOAH COMMUNICATIONS LLC PAGE COUNTY BROADBAND PO BOX 459 EDINBURG, VA 22824

Please remit payment to:
Virginia Utility Protection
Service, Inc

			P.O. NO.	TERMS	DUE DATE
				2% 10, 1% 20 NET30	3/1/2016
ITEM	QUANTITY	RATE	DESCRIPTION		AMOUNT
Transmissions	2	1.05	STC743		2.10
				Total	\$2.10
				Payments/Credits	\$0.00
				Balance Due	\$2.10

SHENANDOAH COMMUNICATIONS LLC

STC743

Ticket Type Statistics B

3HRS:	CNCL:	CRCT:	DSGN:	EMER:	NSHW:	MEET:	NORM:	RMRK:	RSND:	SPCL:	UPDT:	3HRD:	TOTAL:
0	0	0	0	0	0	0	2	0	0	0	0	0	2

Ticket Type Statistics Total

3HRS:	CNCL:	CRCT:	DSGN:	EMER:	NSHW:	MEET:	NORM:	RMRK:	RSND:	SPCL:	UPDT:	3HRD:	TOTAL:
0	0	0	0	0	0	0	2	0	0	0	0	0	2

Total Invoice

\$2.10



Virginia Utility Protection Service, INC.

P.O. Box 60970
Charlotte, NC 28260-0970
Voice (540) 985-9355
FAX (540) 342-8250

INVOICE

DATE	INVOICE #
2/29/2016	02160372

BILL TO
SHENANDOAH COMMUNICATIONS LLC PAGE COUNTY BROADBAND PO BOX 459 EDINBURG, VA 22824

Please remit payment to:
Virginia Utility Protection
Service, Inc

			P.O. NO.	TERMS	DUE DATE
				2% 10, 1% 20 NET30	3/30/2016
ITEM	QUANTITY	RATE	DESCRIPTION		AMOUNT
Transmissions	5	1.05	STC743		5.25
				Total	\$5.25
				Payments/Credits	\$0.00
				Balance Due	\$5.25

Virginia Utility Protection Service Billing Detail Report - February 2016

SHENANDOAH COMMUNICATIONS LLC

STC743

Ticket Type Statistics A

3HRS:	CNCL:	CRCT:	DSGN:	EMER:	NSHW:	MEET:	NORM:	RMRK:	RSND:	SPCL:	UPDT:	3HRD:	TOTAL:
0	0	0	0	0	0	0	2	1	0	0	0	0	3

Ticket Type Statistics B

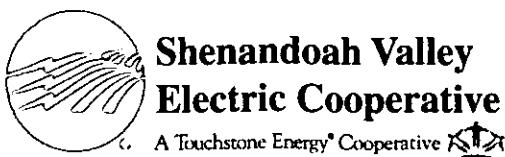
3HRS:	CNCL:	CRCT:	DSGN:	EMER:	NSHW:	MEET:	NORM:	RMRK:	RSND:	SPCL:	UPDT:	3HRD:	TOTAL:
0	0	0	0	0	0	0	2	0	0	0	0	0	2

Ticket Type Statistics Total

3HRS:	CNCL:	CRCT:	DSGN:	EMER:	NSHW:	MEET:	NORM:	RMRK:	RSND:	SPCL:	UPDT:	3HRD:	TOTAL:
0	0	0	0	0	0	0	4	1	0	0	0	0	5

Total Invoice

\$5.25



Shenandoah Valley Electric Cooperative

A Touchstone Energy® Cooperative

Electric Service Bill

To contact SVEC for all purposes please
call 540-743-1100

Account Number

2042797-002

Statement Date

01/08/16

Electricity Consumption Data

Meter Number	Current Reading	Reading Date	Previous Reading	Number of Days	Multiplier	KWH/KW Used
49956353	13415	01/05/16	13044	31	1	371

Account Information

Customer Name(s)

PAGE COUNTY BROADBAND AUTH

Service Address

143 Pump Ln

Phone Number

540-984-4141

Location Number

6-062-22-062

Service District

Luray

Consumption History

Billing Month	KWH Usage	Billing Month	KWH Usage
Dec 15	361	Jun 15	381
Nov 15	380	May 15	363
Oct 15	382	Apr 15	368
Sep 15	371	Mar 15	309
Aug 15	383	Feb 15	340
Jul 15	369	Jan 15	351

Important Message From SVEC

SCAM ALERT:

Remember, SVEC will never
contact you by phone
requesting a specific form of
bill payment.

Electricity Service Charges

Total Previous Balance 62.56
Payments recvd since last billing date *Thank You* -62.56
Balance Forward .00

Current Charges (Schedule B-11-General Service)

Basic Consumer Charge 15.41
Variable Distribution Charge 21.63
Rider TMR-Q -3.88
SVEC Distribution Charges 33.16

Power and Energy Charge 25.74
Billing Factor (\$0.00531/KWH) 1.97
SVEC Electricity Supply Charges Subtotal 27.71

Town of Stanley Utility Tax 0.75
VA Consumption Tax 0.56
Sales & Use Surcharge -0.13
Total Current Charges 62.05

Easy Pay (Automatic Bank Draft)

EZ Pay Amount Due \$62.05

Payment Made by Automatic Bank Draft. Thank You.
Your bank account will be debited for \$62.05 on 01/28/16 or the next business day.

Messages from SVEC

Thank you for your prompt payment.

Your contribution to SVEC's Energy Assistance Program helps others with their
winter heating needs. For more information, visit www.svec.coop.

Please detach and return bottom portion with your payment to ensure proper credit. Keep top portion for your records.

121565-BL-EZPAY-2037



Shenandoah Valley Electric Cooperative
P.O. Box 236
Mt Crawford, VA 22841-0236
ADDRESS SERVICE REQUESTED

Account Number

2042797-002

Location Number

6-062-22-062

Meter Number

49956353

EZ Pay Amount Due

\$62.05

Energy Assistance Contribution: \$

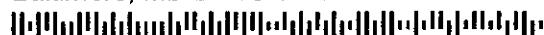
MAKE CHECK PAYABLE AND REMIT TO PROCESSING ADDRESS

Check this box for address correction or message.
Please print on reverse side.



PAGE COUNTY BROADBAND AUTH
C/O SHENTEL
PO BOX 16419
TWO HARBORS MN 55616-6419

Shenandoah Valley Electric Cooperative
PO Box 79647
Baltimore, MD 21279-0647



20427970020000062053

Additional Payment Options

Eazy Pay: This payment option allows the amount of your electric bill to be automatically deducted from your bank account. This optional, secure, safe and FREE service means you no longer need to write a check, go to a payment center, use a stamp, or worry about late payment. Additional information is available at www.svec.coop/eazypay.

Pay in person: District offices are open between 8:00 a.m. to 4:30 p.m., Monday to Friday. Please see below for office locations.

Night deposits: Night deposits may be made at any of our locations.

Drive through: Staunton and Winchester Office

Credit/Debit Card Payments: Payments can be made by dialing your district office telephone number and following the menu options or online at www.svec.coop. SVEC utilizes a third party payment processor who accepts Visa, Discover or MasterCard. A \$3.25 convenience fee is charged by the payment processor and the payment for electric service is forwarded to the Cooperative. These payments are posted to your account immediately.

Money Gram: Payments accepted at any Wal-Mart, CVS, and Farm Fresh. Cost to the consumer is \$2.50 at Wal-Mart, \$2.95 everywhere else. Wal-Mart accepts cash and debit cards, all other locations accept cash only. You must present your SVEC account number and the receive code of 7118.

Western Union: Payment may be made in the form of cash, check, or money order. Cost to the consumer is \$1.50.

About SVEC

SVEC Mission Statement: We Exist to Serve Our Members. We will provide reliable and safe electric service at the lowest possible cost within our service area, consistent with sound management and Cooperative principles. We will continually evaluate our members' needs and work to exceed their expectations, pursuing opportunities that will benefit our members.

SVEC is a member/owned organization that operates under seven cooperative principles:

- Voluntary and Open Membership
- Democratic Member Control
- Members' Economic Participation
- Autonomy and Independence
- Education, Training and Information
- Cooperation Among Cooperatives
- Concern for Community

Understanding Your Bill

Electric Distribution Service-The delivery of electricity directly to a home or business. SVEC is regulated by the State Corporation Commission and is responsible for maintaining the equipment to distribute the electricity as well as delivering it to customers.

Electric Supply Service-The generation and transmission of power and energy.

KWH-KWH is a measure of electrical energy (unit of energy) that represents a 1,000 watt unit of energy for one hour.

Demand Charge/KW-The largest electrical use or highest demand for electricity averaged in any 15 minute period per month. It is measured in Kilowatts and charges are calculated based on the cost per KW.

Rate Schedule-Our rate schedules are available at www.svec.coop or upon request at any of our offices.

SVEC Special Services

Load Management - This program helps keep rates stable by controlling customer's hot water heaters during peak demand. Additional information is available at www.svec.coop

Energy Efficiency - SVEC's **HomeEnergy Suite** provides everything our member needs to evaluate and manage their home energy choices. It's a one-stop resource for all things conservation in the home. In addition, SVEC provides free home energy surveys to its residential members. The purpose of the survey is to help customers understand how they consume electricity and how to get the most for their energy dollar. Additional information is available at www.svec.coop.

Security Lights - The Cooperative offers yard light and post light service for a monthly fee plus possible construction costs. Contact your local service office for more information.

Surge Suppression Systems - The surge suppression program includes a meter base unit that provides a warranty for the repair or replacement of standard white good appliances. This is available for a monthly fee and a one-time installation fee.

Third Party Notification - Some members, due to illness, disability, absence for extended periods of time or other reasons, may have difficulty managing their financial affairs in a timely manner. This program permits these members to have the option to designate a third party such as a relative, friend, clergyman, power of attorney or other individual to be notified of pending termination of electric service for failure to make required payments. The third party is not legally responsible for payment of the member's bill or for any actions relative to the electric service.

SVEC Energy Assistance - The SVEC Energy Assistance Fund allows member/owners to make voluntary contributions to assist other member/owners who are experiencing financial stress in paying winter energy bills. Voluntary contributions from member / owners are accepted as part of the bill for electric service in excess of the amount due. Funds are distributed to various local agencies that then evaluate applications and distribute the funds. Acceptance of applications by the local agencies and distribution of funds begins in January of each year. Call 1-800-234-7832 for more information or go to www.svec.coop.

Contact Your Cooperative

Via Telephone

Augusta County NTELOS calling area...(540) 941-0011
Augusta County Verizon calling area.....(540) 213-0022
Augusta County Shentel calling area.....(540) 515-0011
Rockingham County.....(540) 434-2200
Mt. Jackson.....(540) 477-1077
Winchester.....(540) 450-0111
Luray.....(540) 743-1100
Front Royal.....(540) 635-1110
Highland County.....(540) 468-0011
All other areas1-800-234-7832

In Person Hours 8:00 am-4:30 pm Mon-Fri

Staunton Office 10 International Lane Staunton, VA 24401-4909	Dayton Office 2867 W. Mosby Road Harrisonburg, VA 22801	Mt. Jackson Office 763 Mt. Jackson Road Mt. Jackson, VA 22842-0424
Winchester Office 3463 Valley Pike Winchester, VA 22602	Luray Office 2 Mechanic Street Luray, VA 22835	Headquarters 147 Dinkel Avenue Mt. Crawford, VA 22841-0236

Via Mail

P.O Box 236
Mt. Crawford, VA 22841

Via Internet

Web Site: www.svec.coop

Please write address corrections and/or messages for SVEC within this box:



Shenandoah Valley Electric Cooperative

A Touchstone Energy® Cooperative

Electric Service Bill

To contact SVEC for all purposes please
call 540-743-1100

Account Number

2042797-002

Statement Date

02/10/16

Electricity Consumption Data

Meter Number	Current Reading	Reading Date	Previous Reading	Number of Days	Multiplier	KWH/KW Used
49956353	13770	02/05/16	13415	31	1	355

Account Information

Customer Name(s) PAGE COUNTY BROADBAND AUTH	
Service Address 143 Pump Ln	
Phone Number 540-984-4141	
Location Number 6-062-22-062	Service District Luray

Consumption History

Billing Month	KWH Usage	Billing Month	KWH Usage
Jan 16	371	Jul 15	369
Dec 15	361	Jun 15	381
Nov 15	380	May 15	363
Oct 15	382	Apr 15	368
Sep 15	371	Mar 15	309
Aug 15	383	Feb 15	340

Important Message From SVEC

SCAM ALERT:
Remember, SVEC will never
contact you by phone
requesting a specific form of
bill payment.

Electricity Service Charges

Total Previous Balance	62.05
Payments recvd since last billing date	<i>Thank You</i> -62.05
Balance Forward	.00
Current Charges (Schedule B-11-General Service)	
Basic Consumer Charge	15.41
Variable Distribution Charge	20.70
Rider TMR-Q	-3.71
SVEC Distribution Charges	32.40
Power and Energy Charge	24.63
Billing Factor (\$0.00531/KWH)	1.89
SVEC Electricity Supply Charges Subtotal	26.52
Town of Stanley Utility Tax	0.75
VA Consumption Tax	0.53
Sales & Use Surcharge	-0.13
Total Current Charges	60.07

Eazy Pay (Automatic Bank Draft)

EZ Pay Amount Due **\$60.07**

Payment Made by Automatic Bank Draft. Thank You.
Your bank account will be debited for \$60.07 on 02/28/16 or the next business day.

Messages from SVEC

Thank you for your prompt payment.
Your contribution to SVEC's Energy Assistance Program helps others with their
winter heating needs. For more information, visit www.svec.coop.

Please detach and return bottom portion with your payment to ensure proper credit. Keep top portion for your records.

121565-BL-EZPAY-2030



Shenandoah Valley Electric Cooperative
P.O. Box 236
Mt Crawford, VA 22841-0236
ADDRESS SERVICE REQUESTED

Account Number

2042797-002

Location Number

6-062-22-062

Meter Number

49956353

EZ Pay Amount Due

\$60.07

Energy Assistance Contribution: \$

~~MAKE CHECK PAYABLE AND REMIT TO PROCESSING ADDRESS~~



PAGE COUNTY BROADBAND AUTH
C/O SHENTEL
PO BOX 16419
TWO HARBORS MN 55616-6419

Shenandoah Valley Electric Cooperative
PO Box 79647
Baltimore, MD 21279-0647



20427970020000060073

Additional Payment Options

Eazy Pay: This payment option allows the amount of your electric bill to be automatically deducted from your bank account. This optional, secure, safe and FREE service means you no longer need to write a check, go to a payment center, use a stamp, or worry about late payment. Additional information is available at www.svec.coop/eazypay.

Pay in person: District offices are open between 8:00 a.m. to 4:30 p.m., Monday to Friday. Please see below for office locations.

Night deposits: Night deposits may be made at any of our locations.

Drive through: Staunton and Winchester Office

Credit/Debit Card Payments: Payments can be made by dialing your district office telephone number and following the menu options or online at www.svec.coop. SVEC utilizes a third party payment processor who accepts Visa, Discover or MasterCard. A \$3.25 convenience fee is charged by the payment processor and the payment for electric service is forwarded to the Cooperative. These payments are posted to your account immediately.

Money Gram: Payments accepted at any Wal-Mart, CVS, and Farm Fresh. Cost to the consumer is \$2.50 at Wal-Mart, \$2.95 everywhere else. Wal-Mart accepts cash and debit cards, all other locations accept cash only. You must present your SVEC account number and the receive code of 7118.

Western Union: Payment may be made in the form of cash, check, or money order. Cost to the consumer is \$1.50.

About SVEC

SVEC Mission Statement: We Exist to Serve Our Members. We will provide reliable and safe electric service at the lowest possible cost within our service area, consistent with sound management and Cooperative principles. We will continually evaluate our members' needs and work to exceed their expectations, pursuing opportunities that will benefit our members.

SVEC is a member/owned organization that operates under seven cooperative principles:

- Voluntary and Open Membership
- Democratic Member Control
- Members' Economic Participation
- Autonomy and Independence
- Education, Training and Information
- Cooperation Among Cooperatives
- Concern for Community

Understanding Your Bill

Electric Distribution Service-The delivery of electricity directly to a home or business. SVEC is regulated by the State Corporation Commission and is responsible for maintaining the equipment to distribute the electricity as well as delivering it to customers.

Electric Supply Service-The generation and transmission of power and energy.

KWH-KWH is a measure of electrical energy (unit of energy) that represents a 1,000 watt unit of energy for one hour.

Demand Charge/KW-The largest electrical use or highest demand for electricity averaged in any 15 minute period per month. It is measured in Kilowatts and charges are calculated based on the cost per KW.

Rate Schedule-Our rate schedules are available at www.svec.coop or upon request at any of our offices.

SVEC Special Services

Load Management - This program helps keep rates stable by controlling customer's hot water heaters during peak demand. Additional information is available at www.svec.coop

Energy Efficiency - SVEC's **HomeEnergy Suite** provides everything our member needs to evaluate and manage their home energy choices. It's a one-stop resource for all things conservation in the home. In addition, SVEC provides free home energy surveys to its residential members. The purpose of the survey is to help customers understand how they consume electricity and how to get the most for their energy dollar. Additional information is available at www.svec.coop.

Security Lights - The Cooperative offers yard light and post light service for a monthly fee plus possible construction costs. Contact your local service office for more information.

Surge Suppression Systems - The surge suppression program includes a meter base unit that provides a warranty for the repair or replacement of standard white good appliances. This is available for a monthly fee and a one-time installation fee.

Third Party Notification - Some members, due to illness, disability, absence for extended periods of time or other reasons, may have difficulty managing their financial affairs in a timely manner. This program permits these members to have the option to designate a third party such as a relative, friend, clergyman, power of attorney or other individual to be notified of pending termination of electric service for failure to make required payments. The third party is not legally responsible for payment of the member's bill or for any actions relative to the electric service.

SVEC Energy Assistance - The SVEC Energy Assistance Fund allows member/owners to make voluntary contributions to assist other member/owners who are experiencing financial stress in paying winter energy bills. Voluntary contributions from member / owners are accepted as part of the bill for electric service in excess of the amount due. Funds are distributed to various local agencies that then evaluate applications and distribute the funds. Acceptance of applications by the local agencies and distribution of funds begins in January of each year. Call 1-800-234-7832 for more information or go to www.svec.coop.

Contact Your Cooperative

Via Telephone

Augusta County NTELOS calling area... (540) 941-0011
Augusta County Verizon calling area... (540) 213-0022
Augusta County Shentel calling area... (540) 515-0011
Rockingham County... (540) 434-2200
Mt. Jackson... (540) 477-1077
Winchester... (540) 450-0111
Luray... (540) 743-1100
Front Royal... (540) 635-1110
Highland County... (540) 468-0011
All other areas ... 1-800-234-7832

In Person Hours 8:00 am-4:30 pm Mon-Fri

Staunton Office 10 International Lane Staunton, VA 24401-4909	Dayton Office 2867 W. Mosby Road Harrisonburg, VA 22801	Mt. Jackson Office 763 Mt. Jackson Road Mt. Jackson, VA 22842-0424
Winchester Office 3463 Valley Pike Winchester, VA 22602	Luray Office 2 Mechanic Street Luray, VA 22835	Headquarters 147 Dinkel Avenue Mt. Crawford, VA 22841-0236

Via Mail

P.O. Box 236
Mt. Crawford, VA 22841

Via Internet

Web Site: www.svec.coop

Please write address corrections and/or messages for SVEC within this box:



Shenandoah Valley Electric Cooperative

® A Touchstone Energy® Cooperative

Electric Service Bill

To contact SVEC for all purposes please
call 540-743-1100

Account Number
2042797-002

Statement Date
03/10/16

Electricity Consumption Data

Meter Number	Current Reading	Reading Date	Previous Reading	Number of Days	Multiplier	KWH/KW Used
49956353	14103	03/05/16	13770	29	1	333

Account Information

Customer Name(s) PAGE COUNTY BROADBAND AUTH	
Service Address 143 Pump Ln	
Phone Number 540-984-4141	
Location Number 6-062-22-062	Service District Luray

Consumption History

Billing Month	KWH Usage	Billing Month	KWH Usage
Feb 16	355	Aug 15	383
Jan 16	371	Jul 15	369
Dec 15	361	Jun 15	381
Nov 15	380	May 15	363
Oct 15	382	Apr 15	368
Sep 15	371	Mar 15	309

Important Message From SVEC

SCAM ALERT:
Remember, SVEC will never
contact you by phone
requesting a specific form of
bill payment.

Electricity Service Charges

Total Previous Balance	60.07
Payments recvd since last billing date <i>Thank You</i>	-60.07
Balance Forward	.00
Current Charges (Schedule B-11-General Service)	
Basic Consumer Charge	15.41
Variable Distribution Charge	19.41
Rider TMR-Q	-3.48
SVEC Distribution Charges	31.34
Power and Energy Charge	23.10
Billing Factor (\$0.00531/KWH)	1.77
SVEC Electricity Supply Charges Subtotal	24.87
Town of Stanley Utility Tax	0.75
VA Consumption Tax	0.51
Sales & Use Surcharge	-0.13
Total Current Charges	57.34

Eazy Pay (Automatic Bank Draft)

EZ Pay Amount Due **\$57.34**

Payment Made by Automatic Bank Draft. Thank You.
Your bank account will be debited for \$57.34 on 03/28/16 or the next business day.

Messages from SVEC

Thank you for your prompt payment.
Your contribution to SVEC's Energy Assistance Program helps others with their
winter heating needs. For more information, visit www.svec.coop.

Please detach and return bottom portion with your payment to ensure proper credit. Keep top portion for your records.

121585-BL-EZPAY-2038



Shenandoah Valley Electric Cooperative
P.O. Box 236
Mt Crawford, VA 22841-0236
ADDRESS SERVICE REQUESTED

Account Number 2042797-002	Location Number 6-062-22-062	Meter Number 49956353
EZ Pay Amount Due		\$57.34

12

Check this box for address correction or message.
Please print on reverse side.

Energy Assistance Contribution: \$

MAKE CHECK PAYABLE AND REMIT TO PROCESSING ADDRESS:



PAGE COUNTY BROADBAND AUTH
C/O SHENTEL
PO BOX 16419
TWO HARBORS MN 55616-6419

Shenandoah Valley Electric Cooperative
PO Box 79647
Baltimore, MD 21279-0647



20427970020000057345

Additional Payment Options

Eazy Pay: This payment option allows the amount of your electric bill to be automatically deducted from your bank account. This optional, secure, safe and FREE service means you no longer need to write a check, go to a payment center, use a stamp, or worry about late payment. Additional information is available at www.svec.coop/eazypay.

Pay in person: District offices are open between 8:00 a.m. to 4:30 p.m., Monday to Friday. Please see below for office locations.

Night deposits: Night deposits may be made at any of our locations.

Drive through: Staunton and Winchester Office

Credit/Debit Card Payments: Payments can be made by dialing your district office telephone number and following the menu options or online at www.svec.coop. SVEC utilizes a third party payment processor who accepts Visa, Discover or MasterCard. A \$3.25 convenience fee is charged by the payment processor and the payment for electric service is forwarded to the Cooperative. These payments are posted to your account immediately.

Money Gram: Payments accepted at any Wal-Mart, CVS, and Farm Fresh. Cost to the consumer is \$2.50 at Wal-Mart, \$2.95 everywhere else. Wal-Mart accepts cash and debit cards, all other locations accept cash only. You must present your SVEC account number and the receive code of 7118.

Western Union: Payment may be made in the form of cash, check, or money order. Cost to the consumer is \$1.50.

About SVEC

SVEC Mission Statement: We Exist to Serve Our Members. We will provide reliable and safe electric service at the lowest possible cost within our service area, consistent with sound management and Cooperative principles. We will continually evaluate our members' needs and work to exceed their expectations, pursuing opportunities that will benefit our members.

SVEC is a member/owned organization that operates under seven cooperative principles:

- Voluntary and Open Membership
- Democratic Member Control
- Members' Economic Participation
- Autonomy and Independence
- Education, Training and Information
- Cooperation Among Cooperatives
- Concern for Community

Understanding Your Bill

Electric Distribution Service-The delivery of electricity directly to a home or business. SVEC is regulated by the State Corporation Commission and is responsible for maintaining the equipment to distribute the electricity as well as delivering it to customers.

Electric Supply Service-The generation and transmission of power and energy.

KWH-KWH is a measure of electrical energy (unit of energy) that represents a 1,000 watt unit of energy for one hour.

Demand Charge/KW-The largest electrical use or highest demand for electricity averaged in any 15 minute period per month. It is measured in Kilowatts and charges are calculated based on the cost per KW.

Rate Schedule-Our rate schedules are available at www.svec.coop or upon request at any of our offices.

SVEC Special Services

Load Management - This program helps keep rates stable by controlling customer's hot water heaters during peak demand. Additional information is available at www.svec.coop

Energy Efficiency - SVEC's HomeEnergy Suite provides everything our member needs to evaluate and manage their home energy choices. It's a one-stop resource for all things conservation in the home. In addition, SVEC provides free home energy surveys to its residential members. The purpose of the survey is to help customers understand how they consume electricity and how to get the most for their energy dollar. Additional information is available at www.svec.coop.

Security Lights - The Cooperative offers yard light and post light service for a monthly fee plus possible construction costs. Contact your local service office for more information.

Surge Suppression Systems - The surge suppression program includes a meter base unit that provides a warranty for the repair or replacement of standard white good appliances. This is available for a monthly fee and a one-time installation fee.

Third Party Notification - Some members, due to illness, disability, absence for extended periods of time or other reasons, may have difficulty managing their financial affairs in a timely manner. This program permits these members to have the option to designate a third party such as a relative, friend, clergyman, power of attorney or other individual to be notified of pending termination of electric service for failure to make required payments. The third party is not legally responsible for payment of the member's bill or for any actions relative to the electric service.

SVEC Energy Assistance - The SVEC Energy Assistance Fund allows member/owners to make voluntary contributions to assist other member/owners who are experiencing financial stress in paying winter energy bills. Voluntary contributions from member / owners are accepted as part of the bill for electric service in excess of the amount due. Funds are distributed to various local agencies that then evaluate applications and distribute the funds. Acceptance of applications by the local agencies and distribution of funds begins in January of each year. Call 1-800-234-7832 for more information or go to www.svec.coop.

Contact Your Cooperative

Via Telephone

Augusta County NTELOS calling area... (540) 941-0011
Augusta County Verizon calling area.... (540) 213-0022
Augusta County Shentel calling area.... (540) 515-0011
Rockingham County..... (540) 434-2200
Mt. Jackson..... (540) 477-1077
Winchester..... (540) 450-0111
Luray..... (540) 743-1100
Front Royal..... (540) 635-1110
Highland County..... (540) 468-0011
All other areas 1-800-234-7832

In Person Hours 8:00 am-4:30 pm Mon-Fri

Staunton Office 10 International Lane Staunton, VA 24401-4909	Dayton Office 2867 W. Mosby Road Harrisonburg, VA 22801	Mt. Jackson Office 763 Mt. Jackson Road Mt. Jackson, VA 22842-0424
Winchester Office 3463 Valley Pike Winchester, VA 22602	Luray Office 2 Mechanic Street Luray, VA 22835	Headquarters 147 Dinkel Avenue Mt. Crawford, VA 22841-0236

Via Mail

P.O. Box 236
Mt. Crawford, VA 22841

Via Internet

Web Site: www.svec.coop

Please write address corrections and/or messages for SVEC within this box:



Shenandoah Valley Electric Cooperative

A Touchstone Energy* Cooperative

Electric Service Bill

To contact SVEC for all purposes please
call 540-743-1100

Account Number
2042797-003

Statement Date
12/30/15

Electricity Consumption Data

Meter Number	Current Reading	Reading Date	Previous Reading	Number of Days	Multiplier	KWH/KW Used
45743356	13052	12/25/15	12651	32	1	401

Account Information

Customer Name(s) PAGE COUNTY BROADBAND AUTH	
Service Address 151 BACK RD	
Phone Number 540-984-4141	
Location Number 6-076-59-003	Service District Luray

Consumption History

Billing Month	KWH Usage	Billing Month	KWH Usage
Nov 15	359	May 15	367
Oct 15	367	Apr 15	381
Sep 15	377	Mar 15	354
Aug 15	380	Feb 15	399
Jul 15	367	Jan 15	398
Jun 15	379	Dec 14	386

Important Message From SVEC

SCAM ALERT:
Remember, SVEC will never
contact you by phone
requesting a specific form of
bill payment.

Electricity Service Charges

Total Previous Balance **61.55**
Payments recvd since last billing date *Thank You* **-61.55**
Balance Forward **.00**

Current Charges (Schedule B-11-General Service)

Basic Consumer Charge **15.41**
Variable Distribution Charge **23.38**
Rider TMR-Q **-4.19**
SVEC Distribution Charges **34.60**

Power and Energy Charge **27.82**
Billing Factor (\$0.00873/KWH) **3.50**
SVEC Electricity Supply Charges Subtotal **31.32**

VA Consumption Tax **0.61**
Sales & Use Surcharge **0.39**
Total Current Charges **66.92**

Eazy Pay (Automatic Bank Draft)

EZ Pay Amount Due **\$66.92**

Payment Made by Automatic Bank Draft. Thank You.
Your bank account will be debited for \$66.92 on 01/18/16 or the next business day.

Messages from SVEC

Thank you for your prompt payment.
Your contribution to SVEC's Energy Assistance Program helps others with their
winter heating needs. For more information, visit www.svec.coop.

Please detach and return bottom portion with your payment to ensure proper credit. Keep top portion for your records.

121565-BL-EZPAY-1777



Shenandoah Valley Electric Cooperative
P.O. Box 236
Mt Crawford, VA 22841-0236
ADDRESS SERVICE REQUESTED

Account Number 2042797-003	Location Number 6-076-59-003	Meter Number 45743356
--------------------------------------	--	---------------------------------

EZ Pay Amount Due **\$66.92**

Check this box for address correction or message.
Please print on reverse side.

Energy Assistance Contribution: \$

MAKE CHECK PAYABLE AND REMIT TO PROCESSING ADDRESS:



PAGE COUNTY BROADBAND AUTH
PO BOX 16419
TWO HARBORS MN 55616-6419

Shenandoah Valley Electric Cooperative
PO Box 79647
Baltimore, MD 21279-0647



20427970030000066921



1 of 1

001777

Additional Payment Options

Eazy Pay: This payment option allows the amount of your electric bill to be automatically deducted from your bank account. This optional, secure, safe and FREE service means you no longer need to write a check, go to a payment center, use a stamp, or worry about late payment. Additional information is available at www.svec.coop/eazypay.

Pay in person: District offices are open between 8:00 a.m. to 4:30 p.m., Monday to Friday. Please see below for office locations.

Night deposits: Night deposits may be made at any of our locations.

Drive through: Staunton and Winchester Office

Credit/Debit Card Payments: Payments can be made by dialing your district office telephone number and following the menu options or online at www.svec.coop. SVEC utilizes a third party payment processor who accepts Visa, Discover or MasterCard. A \$3.25 convenience fee is charged by the payment processor and the payment for electric service is forwarded to the Cooperative. These payments are posted to your account immediately.

Money Gram: Payments accepted at any Wal-Mart, CVS, and Farm Fresh. Cost to the consumer is \$2.50 at Wal-Mart, \$2.95 everywhere else. Wal-Mart accepts cash and debit cards, all other locations accept cash only. You must present your SVEC account number and the receive code of 7118.

Western Union: Payment may be made in the form of cash, check, or money order. Cost to the consumer is \$1.50.

About SVEC

SVEC Mission Statement: We Exist to Serve Our Members. We will provide reliable and safe electric service at the lowest possible cost within our service area, consistent with sound management and Cooperative principles. We will continually evaluate our members' needs and work to exceed their expectations, pursuing opportunities that will benefit our members.

SVEC is a member/owned organization that operates under seven cooperative principles:

- Voluntary and Open Membership
- Democratic Member Control
- Members' Economic Participation
- Autonomy and Independence
- Education, Training and Information
- Cooperation Among Cooperatives
- Concern for Community

Understanding Your Bill

Electric Distribution Service: The delivery of electricity directly to a home or business. SVEC is regulated by the State Corporation Commission and is responsible for maintaining the equipment to distribute the electricity as well as delivering it to customers.

Electric Supply Service: The generation and transmission of power and energy.

KWH-KWH is a measure of electrical energy (unit of energy) that represents a 1,000 watt unit of energy for one hour.

Demand Charge/KW: The largest electrical use or highest demand for electricity averaged in any 15 minute period per month. It is measured in Kilowatts and charges are calculated based on the cost per KW.

Rate Schedule: Our rate schedules are available at www.svec.coop or upon request at any of our offices.

SVEC Special Services

Load Management - This program helps keep rates stable by controlling customer's hot water heaters during peak demand. Additional information is available at www.svec.coop

Energy Efficiency - SVEC's **HomeEnergy Suite** provides everything our member needs to evaluate and manage their home energy choices. It's a one-stop resource for all things conservation in the home. In addition, SVEC provides free home energy surveys to its residential members. The purpose of the survey is to help customers understand how they consume electricity and how to get the most for their energy dollar. Additional information is available at www.svec.coop.

Security Lights - The Cooperative offers yard light and post light service for a monthly fee plus possible construction costs. Contact your local service office for more information.

Surge Suppression Systems - The surge suppression program includes a meter base unit that provides a warranty for the repair or replacement of standard white good appliances. This is available for a monthly fee and a one-time installation fee.

Third Party Notification - Some members, due to illness, disability, absence for extended periods of time or other reasons, may have difficulty managing their financial affairs in a timely manner. This program permits these members to have the option to designate a third party such as a relative, friend, clergyman, power of attorney or other individual to be notified of pending termination of electric service for failure to make required payments. The third party is not legally responsible for payment of the member's bill or for any actions relative to the electric service.

SVEC Energy Assistance - The SVEC Energy Assistance Fund allows member/owners to make voluntary contributions to assist other member/owners who are experiencing financial stress in paying winter energy bills. Voluntary contributions from member / owners are accepted as part of the bill for electric service in excess of the amount due. Funds are distributed to various local agencies that then evaluate applications and distribute the funds. Acceptance of applications by the local agencies and distribution of funds begins in January of each year. Call 1-800-234-7832 for more information or go to www.svec.coop.

Contact Your Cooperative

Via Telephone

Augusta County NTELOS calling area... (540) 941-0011
Augusta County Verizon calling area.... (540) 213-0022
Augusta County Shentel calling area.... (540) 515-0011
Rockingham County..... (540) 434-2200
Mt. Jackson..... (540) 477-1077
Winchester..... (540) 450-0111
Luray..... (540) 743-1100
Front Royal..... (540) 635-1110
Highland County..... (540) 468-0011
All other areas 1-800-234-7832

In Person Hours 8:00 am-4:30 pm Mon-Fri

Staunton Office 10 International Lane Staunton, VA 24401-4909	Dayton Office 2867 W. Mosby Road Harrisonburg, VA 22801	Mt. Jackson Office 763 Mt. Jackson Road Mt. Jackson, VA 22842-0424
Winchester Office 3463 Valley Pike Winchester, VA 22602	Luray Office 2 Mechanic Street Luray, VA 22835	Headquarters 147 Dinkel Avenue Mt. Crawford, VA 22841-0236

Via Mail

P.O Box 236
Mt. Crawford, VA 22841

Via Internet

Web Site: www.svec.coop

Please write address corrections and/or messages for SVEC within this box:



Shenandoah Valley Electric Cooperative

® A Touchstone Energy® Cooperative

Electric Service Bill

To contact SVEC for all purposes please
call 540-743-1100

Account Number

2042797-003

Statement Date

01/29/16

Electricity Consumption Data

Meter Number	Current Reading	Reading Date	Previous Reading	Number of Days	Multiplier	KWH/KW Used
45743356	13447	01/25/16	13052	31	1	395

Account Information

Customer Name(s)

PAGE COUNTY BROADBAND AUTH

Service Address

151 BACK RD

Phone Number

540-984-4141

Location Number

6-076-59-003

Service District

Luray

Consumption History

Billing Month	KWH Usage	Billing Month	KWH Usage
Dec 15	401	Jun 15	379
Nov 15	359	May 15	367
Oct 15	367	Apr 15	381
Sep 15	377	Mar 15	354
Aug 15	380	Feb 15	399
Jul 15	367	Jan 15	398

Important Message From SVEC

SCAM ALERT:

Remember, SVEC will never
contact you by phone
requesting a specific form of
bill payment.

Electricity Service Charges

Total Previous Balance 66.92
Payments recvd since last billing date *Thank You* -66.92
Balance Forward .00

Current Charges (Schedule B-11-General Service)

Basic Consumer Charge 15.41
Variable Distribution Charge 23.03
Rider TMR-Q -4.13
SVEC Distribution Charges 34.31

Power and Energy Charge 27.40
Billing Factor (\$0.00531/KWH) 2.10
SVEC Electricity Supply Charges Subtotal 29.50

VA Consumption Tax 0.60
Sales & Use Surcharge -0.13
Total Current Charges 64.28

Eazy Pay (Automatic Bank Draft)

EZ Pay Amount Due \$64.28

Payment Made by Automatic Bank Draft. Thank You.
Your bank account will be debited for \$64.28 on 02/18/16 or the next business day.

Messages from SVEC

Thank you for your prompt payment.

Your contribution to SVEC's Energy Assistance Program helps others with their winter heating needs. For more information, visit www.svec.coop.

Please detach and return bottom portion with your payment to ensure proper credit. Keep top portion for your records.

121565-BL-EZPAY-1792



Shenandoah Valley Electric Cooperative
P.O. Box 236
Mt Crawford, VA 22841-0236
ADDRESS SERVICE REQUESTED

Account Number

2042797-003

Location Number

6-076-59-003

Meter Number

45743356

EZ Pay Amount Due

\$64.28

Check this box for address correction or message.
Please print on reverse side.

Energy Assistance Contribution: \$

MAKE CHECK PAYABLE AND REMIT TO PROCESSING ADDRESS:



PAGE COUNTY BROADBAND AUTH
PO BOX 16419
TWO HARBORS MN 55616-6419

Shenandoah Valley Electric Cooperative
PO Box 79647
Baltimore, MD 21279-0647



20427970030000064282

Additional Payment Options

Eazy Pay: This payment option allows the amount of your electric bill to be automatically deducted from your bank account. This optional, secure, safe and FREE service means you no longer need to write a check, go to a payment center, use a stamp, or worry about late payment. Additional information is available at www.svec.coop/eazypay.

Pay in person: District offices are open between 8:00 a.m. to 4:30 p.m., Monday to Friday. Please see below for office locations.

Night deposits: Night deposits may be made at any of our locations.

Drive through: Staunton and Winchester Office

Credit/Debit Card Payments: Payments can be made by dialing your district office telephone number and following the menu options or online at www.svec.coop. SVEC utilizes a third party payment processor who accepts Visa, Discover or MasterCard. A \$3.25 convenience fee is charged by the payment processor and the payment for electric service is forwarded to the Cooperative. These payments are posted to your account immediately.

Money Gram: Payments accepted at any Wal-Mart, CVS, and Farm Fresh. Cost to the consumer is \$2.50 at Wal-Mart, \$2.95 everywhere else. Wal-Mart accepts cash and debit cards, all other locations accept cash only. You must present your SVEC account number and the receive code of 7118.

Western Union: Payment may be made in the form of cash, check, or money order. Cost to the consumer is \$1.50.

About SVEC

SVEC Mission Statement: We Exist to Serve Our Members. We will provide reliable and safe electric service at the lowest possible cost within our service area, consistent with sound management and Cooperative principles. We will continually evaluate our members' needs and work to exceed their expectations, pursuing opportunities that will benefit our members.

SVEC is a member/owned organization that operates under seven cooperative principles:

- Voluntary and Open Membership
- Democratic Member Control
- Members' Economic Participation
- Autonomy and Independence
- Education, Training and Information
- Cooperation Among Cooperatives
- Concern for Community

Understanding Your Bill

Electric Distribution Service-The delivery of electricity directly to a home or business. SVEC is regulated by the State Corporation Commission and is responsible for maintaining the equipment to distribute the electricity as well as delivering it to customers.

Electric Supply Service-The generation and transmission of power and energy.

KWH-KWH is a measure of electrical energy (unit of energy) that represents a 1,000 watt unit of energy for one hour.

Demand Charge/KW-The largest electrical use or highest demand for electricity averaged in any 15 minute period per month. It is measured in Kilowatts and charges are calculated based on the cost per KW.

Rate Schedule-Our rate schedules are available at www.svec.coop or upon request at any of our offices.

SVEC Special Services

Load Management - This program helps keep rates stable by controlling customer's hot water heaters during peak demand. Additional information is available at www.svec.coop

Energy Efficiency - SVEC's **HomeEnergy Suite** provides everything our member needs to evaluate and manage their home energy choices. It's a one-stop resource for all things conservation in the home. In addition, SVEC provides free home energy surveys to its residential members. The purpose of the survey is to help customers understand how they consume electricity and how to get the most for their energy dollar. Additional information is available at www.svec.coop.

Security Lights - The Cooperative offers yard light and post light service for a monthly fee plus possible construction costs. Contact your local service office for more information.

Surge Suppression Systems - The surge suppression program includes a meter base unit that provides a warranty for the repair or replacement of standard white good appliances. This is available for a monthly fee and a one-time installation fee.

Third Party Notification - Some members, due to illness, disability, absence for extended periods of time or other reasons, may have difficulty managing their financial affairs in a timely manner. This program permits these members to have the option to designate a third party such as a relative, friend, clergyman, power of attorney or other individual to be notified of pending termination of electric service for failure to make required payments. The third party is not legally responsible for payment of the member's bill or for any actions relative to the electric service.

SVEC Energy Assistance - The SVEC Energy Assistance Fund allows member/owners to make voluntary contributions to assist other member/owners who are experiencing financial stress in paying winter energy bills. Voluntary contributions from member / owners are accepted as part of the bill for electric service in excess of the amount due. Funds are distributed to various local agencies that then evaluate applications and distribute the funds. Acceptance of applications by the local agencies and distribution of funds begins in January of each year. Call 1-800-234-7832 for more information or go to www.svec.coop.

Contact Your Cooperative

Via Telephone

Augusta County NTELOS calling area...(540) 941-0011
Augusta County Verizon calling area.....(540) 213-0022
Augusta County Shentel calling area.....(540) 515-0011
Rockingham County.....(540) 434-2200
Mt. Jackson.....(540) 477-1077
Winchester.....(540) 450-0111
Luray.....(540) 743-1100
Front Royal.....(540) 635-1110
Highland County.....(540) 468-0011
All other areas1-800-234-7832

In Person Hours 8:00 am-4:30 pm Mon-Fri

Staunton Office 10 International Lane Staunton, VA 24401-4909	Dayton Office 2867 W. Mosby Road Harrisonburg, VA 22801	Mt. Jackson Office 763 Mt. Jackson Road Mt. Jackson, VA 22842-0424
Winchester Office 3463 Valley Pike Winchester, VA 22602	Luray Office 2 Mechanic Street Luray, VA 22835	Headquarters 147 Dinkel Avenue Mt. Crawford, VA 22841-0236

Via Mail

P.O Box 236
Mt. Crawford, VA 22841

Via Internet

Web Site: www.svec.coop

Please write address corrections and/or messages for SVEC within this box:



Shenandoah Valley Electric Cooperative

A Touchstone Energy® Cooperative

Electric Service Bill

To contact SVEC for all purposes please
call 540-743-1100

Account Number
2042797-003

Statement Date
02/29/16

Electricity Consumption Data

Meter Number	Current Reading	Reading Date	Previous Reading	Number of Days	Multiplier	KWH/KW Used
45743356	13846	02/25/16	13447	31	1	399

Account Information

Customer Name(s) PAGE COUNTY BROADBAND AUTH	
Service Address 151 BACK RD	
Phone Number 540-984-4141	
Location Number 6-076-59-003	Service District Luray

Consumption History

Billing Month	KWH Usage	Billing Month	KWH Usage
Jan 16	395	Jul 15	367
Dec 15	401	Jun 15	379
Nov 15	359	May 15	367
Oct 15	367	Apr 15	381
Sep 15	377	Mar 15	354
Aug 15	380	Feb 15	399

Important Message From SVEC

SCAM ALERT:
Remember, SVEC will never
contact you by phone
requesting a specific form of
bill payment.

Electricity Service Charges

Total Previous Balance 64.28
Payments recvd since last billing date *Thank You* -64.28
Balance Forward .00

Current Charges (Schedule B-11-General Service)

Basic Consumer Charge 15.41
Variable Distribution Charge 23.26
Rider TMR-Q -4.17
SVEC Distribution Charges 34.50

Power and Energy Charge 27.68
Billing Factor (\$0.00531/KWH) 2.12
SVEC Electricity Supply Charges Subtotal 29.80

VA Consumption Tax 0.61
Sales & Use Surcharge -0.13
Total Current Charges 64.78

Eazy Pay (Automatic Bank Draft)

EZ Pay Amount Due \$64.78

Payment Made by Automatic Bank Draft. Thank You.
Your bank account will be debited for \$64.78 on 03/18/16 or the next business day.

Messages from SVEC

Thank you for your prompt payment.
Your contribution to SVEC's Energy Assistance Program helps others with their
winter heating needs. For more information, visit www.svec.coop.

Please detach and return bottom portion with your payment to ensure proper credit. Keep top portion for your records.

121585-BL-EZPAY-1799



Shenandoah Valley Electric Cooperative
P.O. Box 236
Mt Crawford, VA 22841-0236
ADDRESS SERVICE REQUESTED

Account Number
2042797-003

Location Number
6-076-59-003

Meter Number
45743356

EZ Pay Amount Due \$64.78

Check this box for address correction or message.
Please print on reverse side.

Energy Assistance Contribution: \$

MAKE CHECK PAYABLE AND REMIT TO PROCESSING ADDRESS:



PAGE COUNTY BROADBAND AUTH
PO BOX 16419
TWO HARBORS MN 55616-6419

Shenandoah Valley Electric Cooperative
PO Box 79647
Baltimore, MD 21279-0647



20427970030000064781

Additional Payment Options

Eazy Pay: This payment option allows the amount of your electric bill to be automatically deducted from your bank account. This optional, secure, safe and FREE service means you no longer need to write a check, go to a payment center, use a stamp, or worry about late payment. Additional information is available at www.svec.coop/eazypay.

Pay in person: District offices are open between 8:00 a.m. to 4:30 p.m., Monday to Friday. Please see below for office locations.

Night deposits: Night deposits may be made at any of our locations.

Drive through: Staunton and Winchester Office

Credit/Debit Card Payments: Payments can be made by dialing your district office telephone number and following the menu options or online at www.svec.coop. SVEC utilizes a third party payment processor who accepts Visa, Discover or MasterCard. A \$3.25 convenience fee is charged by the payment processor and the payment for electric service is forwarded to the Cooperative. These payments are posted to your account immediately.

Money Gram: Payments accepted at any Wal-Mart, CVS, and Farm Fresh. Cost to the consumer is \$2.50 at Wal-Mart, \$2.95 everywhere else. Wal-Mart accepts cash and debit cards, all other locations accept cash only. You must present your SVEC account number and the receive code of 7118.

Western Union: Payment may be made in the form of cash, check, or money order. Cost to the consumer is \$1.50.

About SVEC

SVEC Mission Statement: We Exist to Serve Our Members. We will provide reliable and safe electric service at the lowest possible cost within our service area, consistent with sound management and Cooperative principles. We will continually evaluate our members' needs and work to exceed their expectations, pursuing opportunities that will benefit our members.

SVEC is a member/owned organization that operates under seven cooperative principles:

- Voluntary and Open Membership
- Democratic Member Control
- Members' Economic Participation
- Autonomy and Independence
- Education, Training and Information
- Cooperation Among Cooperatives
- Concern for Community

Understanding Your Bill

Electric Distribution Service-The delivery of electricity directly to a home or business. SVEC is regulated by the State Corporation Commission and is responsible for maintaining the equipment to distribute the electricity as well as delivering it to customers.

Electric Supply Service-The generation and transmission of power and energy.

KWH-KWH is a measure of electrical energy (unit of energy) that represents a 1,000 watt unit of energy for one hour.

Demand Charge/KW-The largest electrical use or highest demand for electricity averaged in any 15 minute period per month. It is measured in Kilowatts and charges are calculated based on the cost per KW.

Rate Schedule-Our rate schedules are available at www.svec.coop or upon request at any of our offices.

SVEC Special Services

Load Management - This program helps keep rates stable by controlling customer's hot water heaters during peak demand. Additional information is available at www.svec.coop

Energy Efficiency - SVEC's **HomeEnergy Suite** provides everything our member needs to evaluate and manage their home energy choices. It's a one-stop resource for all things conservation in the home. In addition, SVEC provides free home energy surveys to its residential members. The purpose of the survey is to help customers understand how they consume electricity and how to get the most for their energy dollar. Additional information is available at www.svec.coop.

Security Lights - The Cooperative offers yard light and post light service for a monthly fee plus possible construction costs. Contact your local service office for more information.

Surge Suppression Systems - The surge suppression program includes a meter base unit that provides a warranty for the repair or replacement of standard white good appliances. This is available for a monthly fee and a one-time installation fee.

Third Party Notification - Some members, due to illness, disability, absence for extended periods of time or other reasons, may have difficulty managing their financial affairs in a timely manner. This program permits these members to have the option to designate a third party such as a relative, friend, clergyman, power of attorney or other individual to be notified of pending termination of electric service for failure to make required payments. The third party is not legally responsible for payment of the member's bill or for any actions relative to the electric service.

SVEC Energy Assistance - The SVEC Energy Assistance Fund allows member/owners to make voluntary contributions to assist other member/owners who are experiencing financial stress in paying winter energy bills. Voluntary contributions from member / owners are accepted as part of the bill for electric service in excess of the amount due. Funds are distributed to various local agencies that then evaluate applications and distribute the funds. Acceptance of applications by the local agencies and distribution of funds begins in January of each year. Call 1-800-234-7832 for more information or go to www.svec.coop.

Contact Your Cooperative

Via Telephone

Augusta County NTELOS calling area...(540) 941-0011
Augusta County Verizon calling area.....(540) 213-0022
Augusta County Shentel calling area.....(540) 515-0011
Rockingham County.....(540) 434-2200
Mt. Jackson.....(540) 477-1077
Winchester.....(540) 450-0111
Luray.....(540) 743-1100
Front Royal.....(540) 635-1110
Highland County.....(540) 468-0011
All other areas1-800-234-7832

In Person Hours 8:00 am-4:30 pm Mon-Fri

Staunton Office 10 International Lane Staunton, VA 24401-4909	Dayton Office 2867 W. Mosby Road Harrisonburg, VA 22801	Mt. Jackson Office 763 Mt. Jackson Road Mt. Jackson, VA 22842-0424
Winchester Office 3463 Valley Pike Winchester, VA 22602	Luray Office 2 Mechanic Street Luray, VA 22835	Headquarters 147 Dinkel Avenue Mt. Crawford, VA 22841-0236

Via Mail

P.O Box 236
Mt. Crawford, VA 22841

Via Internet

Web Site: www.svec.coop

Please write address corrections and/or messages for SVEC within this box:



Shenandoah Valley Electric Cooperative

A Touchstone Energy Cooperative

Electric Service Bill

To contact SVEC for all purposes please
call 540-743-1100

Account Number
2042797-001

Statement Date
12/23/15

Electricity Consumption Data

Meter Number	Current Reading	Reading Date	Previous Reading	Number of Days	Multiplier	KWH/KW Used
37083350	23754	12/20/15	22856	30	1	898

Account Information

Customer Name(s) PAGE COUNTY BROADBAND AUTH	
Service Address 9 North Alley	
Phone Number 540-636-8800	
Location Number 6-032-31-016	Service District Luray

Consumption History

Billing Month	KWH Usage	Billing Month	KWH Usage
Nov 15	380	May 15	361
Oct 15	325	Apr 15	426
Sep 15	462	Mar 15	789
Aug 15	538	Feb 15	1116
Jul 15	495	Jan 15	993
Jun 15	458	Dec 14	779

Important Message From SVEC

SCAM ALERT:
Remember, SVEC will never
contact you by phone
requesting a specific form of
bill payment.

Electricity Service Charges

Total Previous Balance 65.74
Payments recvd since last billing date *Thank You* -65.74
Balance Forward .00

Current Charges (Schedule B-11-General Service)

Basic Consumer Charge 15.41
Variable Distribution Charge 34.44
Rider TMR-Q -5.23
SVEC Distribution Charges 44.62

Power and Energy Charge 62.29
Billing Factor (\$0.00873/KWH) 7.84
SVEC Electricity Supply Charges Subtotal 70.13

Town of Luray Utility Tax 1.50
VA Consumption Tax 1.37
Sales & Use Surcharge 0.39
Total Current Charges 118.01

Eazy Pay (Automatic Bank Draft)

EZ Pay Amount Due \$118.01

Payment Made by Automatic Bank Draft. Thank You.
Your bank account will be debited for \$118.01 on 01/13/16 or the next business day.

Messages from SVEC

Thank you for your prompt payment.
Your contribution to SVEC's Energy Assistance Program helps others with their
winter heating needs. For more information, visit www.svec.coop.

Please detach and return bottom portion with your payment to ensure proper credit. Keep top portion for your records.

121565-BL-EZPAY-2202



Shenandoah Valley Electric Cooperative
P.O. Box 236
Mt Crawford, VA 22841-0236
ADDRESS SERVICE REQUESTED

Account Number
2042797-001

Location Number
6-032-31-016

Meter Number
37083350

EZ Pay Amount Due \$118.01

Energy Assistance Contribution: \$

MAKE CHECK PAYABLE AND REMIT TO PROCESSING ADDRESS:

Check this box for address correction or message.
Please print on reverse side.

PAGE COUNTY BROADBAND AUTH
C/O SHELTEL
PO BOX 16419
TWO HARBORS MN 55616-6419

Shenandoah Valley Electric Cooperative
PO Box 79647
Baltimore, MD 21279-0647

20427970010000118013

Additional Payment Options

Eazy Pay: This payment option allows the amount of your electric bill to be automatically deducted from your bank account. This optional, secure, safe and FREE service means you no longer need to write a check, go to a payment center, use a stamp, or worry about late payment. Additional information is available at www.svec.coop/eazypay.

Pay in person: District offices are open between 8:00 a.m. to 4:30 p.m., Monday to Friday. Please see below for office locations.

Night deposits: Night deposits may be made at any of our locations.

Drive through: Staunton and Winchester Office

Credit/Debit Card Payments: Payments can be made by dialing your district office telephone number and following the menu options or online at www.svec.coop. SVEC utilizes a third party payment processor who accepts Visa, Discover or MasterCard. A \$3.25 convenience fee is charged by the payment processor and the payment for electric service is forwarded to the Cooperative. These payments are posted to your account immediately.

Money Gram: Payments accepted at any Wal-Mart, CVS, and Farm Fresh. Cost to the consumer is \$2.50 at Wal-Mart, \$2.95 everywhere else. Wal-Mart accepts cash and debit cards, all other locations accept cash only. You must present your SVEC account number and the receive code of 7118.

Western Union: Payment may be made in the form of cash, check, or money order. Cost to the consumer is \$1.50.

About SVEC

SVEC Mission Statement: We Exist to Serve Our Members. We will provide reliable and safe electric service at the lowest possible cost within our service area, consistent with sound management and Cooperative principles. We will continually evaluate our members' needs and work to exceed their expectations, pursuing opportunities that will benefit our members.

SVEC is a member/owned organization that operates under seven cooperative principles:

- Voluntary and Open Membership
- Democratic Member Control
- Members' Economic Participation
- Autonomy and Independence
- Education, Training and Information
- Cooperation Among Cooperatives
- Concern for Community

Understanding Your Bill

Electric Distribution Service-The delivery of electricity directly to a home or business. SVEC is regulated by the State Corporation Commission and is responsible for maintaining the equipment to distribute the electricity as well as delivering it to customers.

Electric Supply Service-The generation and transmission of power and energy.

KWH-KWH is a measure of electrical energy (unit of energy) that represents a 1,000 watt unit of energy for one hour.

Demand Charge/KW-The largest electrical use or highest demand for electricity averaged in any 15 minute period per month. It is measured in Kilowatts and charges are calculated based on the cost per KW.

Rate Schedule-Our rate schedules are available at www.svec.coop or upon request at any of our offices.

SVEC Special Services

Load Management - This program helps keep rates stable by controlling customer's hot water heaters during peak demand. Additional information is available at www.svec.coop

Energy Efficiency - SVEC's HomeEnergy Suite provides everything our member needs to evaluate and manage their home energy choices. It's a one-stop resource for all things conservation in the home. In addition, SVEC provides free home energy surveys to its residential members. The purpose of the survey is to help customers understand how they consume electricity and how to get the most for their energy dollar. Additional information is available at www.svec.coop.

Security Lights - The Cooperative offers yard light and post light service for a monthly fee plus possible construction costs. Contact your local service office for more information.

Surge Suppression Systems - The surge suppression program includes a meter base unit that provides a warranty for the repair or replacement of standard white good appliances. This is available for a monthly fee and a one-time installation fee.

Third Party Notification - Some members, due to illness, disability, absence for extended periods of time or other reasons, may have difficulty managing their financial affairs in a timely manner. This program permits these members to have the option to designate a third party such as a relative, friend, clergyman, power of attorney or other individual to be notified of pending termination of electric service for failure to make required payments. The third party is not legally responsible for payment of the member's bill or for any actions relative to the electric service.

SVEC Energy Assistance - The SVEC Energy Assistance Fund allows member/owners to make voluntary contributions to assist other member/owners who are experiencing financial stress in paying winter energy bills. Voluntary contributions from member / owners are accepted as part of the bill for electric service in excess of the amount due. Funds are distributed to various local agencies that then evaluate applications and distribute the funds. Acceptance of applications by the local agencies and distribution of funds begins in January of each year. Call 1-800-234-7832 for more information or go to www.svec.coop.

Contact Your Cooperative

Via Telephone

Augusta County NTELOS calling area... (540) 941-0011
Augusta County Verizon calling area..... (540) 213-0022
Augusta County Shentel calling area..... (540) 515-0011
Rockingham County..... (540) 434-2200
Mt. Jackson..... (540) 477-1077
Winchester..... (540) 450-0111
Luray..... (540) 743-1100
Front Royal..... (540) 635-1110
Highland County..... (540) 468-0011
All other areas 1-800-234-7832

In Person Hours 8:00 am-4:30 pm Mon-Fri

Staunton Office 10 International Lane Staunton, VA 24401-4909	Dayton Office 2867 W. Mosby Road Harrisonburg, VA 22801	Mt. Jackson Office 763 Mt. Jackson Road Mt. Jackson, VA 22842-0424
Winchester Office 3463 Valley Pike Winchester, VA 22602	Luray Office 2 Mechanic Street Luray, VA 22835	Headquarters 147 Dinkel Avenue Mt. Crawford, VA 22841-0236

Via Mail

P.O Box 236
Mt. Crawford, VA 22841

Via Internet

Web Site: www.svec.coop

Please write address corrections and/or messages for SVEC within this box:



Shenandoah Valley Electric Cooperative

® A Touchstone Energy® Cooperative

Electric Service Bill

To contact SVEC for all purposes please
call 540-743-1100

Account Number
2042797-001

Statement Date
01/25/16

Electricity Consumption Data

Meter Number	Current Reading	Reading Date	Previous Reading	Number of Days	Multiplier	KWH/KW Used
37083350	25289	01/20/16	23754	31	1	1535

Account Information

Customer Name(s) PAGE COUNTY BROADBAND AUTH	
Service Address 9 North Alley	
Phone Number 540-636-8800	
Location Number 6-032-31-016	Service District Luray

Consumption History

Billing Month	KWH Usage	Billing Month	KWH Usage
Dec 15	898	Jun 15	458
Nov 15	380	May 15	361
Oct 15	325	Apr 15	426
Sep 15	462	Mar 15	789
Aug 15	538	Feb 15	1116
Jul 15	495	Jan 15	993

Important Message From SVEC

SCAM ALERT:
Remember, SVEC will never
contact you by phone
requesting a specific form of
bill payment.

Electricity Service Charges

Total Previous Balance **118.01**
Payments recvd since last billing date *Thank You* **-118.01**
Balance Forward **.00**

Current Charges (Schedule B-11-General Service)

Basic Consumer Charge 15.41
Variable Distribution Charge 42.91
Rider TMR-Q -5.23
SVEC Distribution Charges **53.09**

Power and Energy Charge 106.48
Billing Factor (\$0.00531/KWH) 8.15
SVEC Electricity Supply Charges Subtotal **114.63**

Town of Luray Utility Tax 1.50
VA Consumption Tax 2.33
Sales & Use Surcharge -0.13
Total Current Charges **171.42**

Eazy Pay (Automatic Bank Draft)

EZ Pay Amount Due **\$171.42**

Payment Made by Automatic Bank Draft. Thank You.
Your bank account will be debited for \$171.42 on 02/13/16 or the next business day.

Messages from SVEC

Thank you for your prompt payment.
Your contribution to SVEC's Energy Assistance Program helps others with their
winter heating needs. For more information, visit www.svec.coop.

Please detach and return bottom portion with your payment to ensure proper credit. Keep top portion for your records.

121565-BL-EZPAY-2198



Shenandoah Valley Electric Cooperative
P.O. Box 236
Mt Crawford, VA 22841-0236
ADDRESS SERVICE REQUESTED

Account Number
2042797-001

Location Number
6-032-31-016

Meter Number
37083350

EZ Pay Amount Due **\$171.42**

Energy Assistance Contribution: \$

MAKE CHECK PAYABLE AND REMIT TO PROCESSING ADDRESS:

Check this box for address correction or message.
Please print on reverse side.



PAGE COUNTY BROADBAND AUTH
C/O SHENTEL
PO BOX 16419
TWO HARBORS MN 55616-6419

Shenandoah Valley Electric Cooperative
PO Box 79647
Baltimore, MD 21279-0647



20427970010000171428

Additional Payment Options

Eazy Pay: This payment option allows the amount of your electric bill to be automatically deducted from your bank account. This optional, secure, safe and FREE service means you no longer need to write a check, go to a payment center, use a stamp, or worry about late payment. Additional information is available at www.svec.coop/eazypay.

Pay in person: District offices are open between 8:00 a.m. to 4:30 p.m., Monday to Friday. Please see below for office locations.

Night deposits: Night deposits may be made at any of our locations.

Drive through: Staunton and Winchester Office

Credit/Debit Card Payments: Payments can be made by dialing your district office telephone number and following the menu options or online at www.svec.coop. SVEC utilizes a third party payment processor who accepts Visa, Discover or MasterCard. A \$3.25 convenience fee is charged by the payment processor and the payment for electric service is forwarded to the Cooperative. These payments are posted to your account immediately.

Money Gram: Payments accepted at any Wal-Mart, CVS, and Farm Fresh. Cost to the consumer is \$2.50 at Wal-Mart, \$2.95 everywhere else. Wal-Mart accepts cash and debit cards, all other locations accept cash only. You must present your SVEC account number and the receive code of 7118.

Western Union: Payment may be made in the form of cash, check, or money order. Cost to the consumer is \$1.50.

About SVEC

SVEC Mission Statement: We Exist to Serve Our Members. We will provide reliable and safe electric service at the lowest possible cost within our service area, consistent with sound management and Cooperative principles. We will continually evaluate our members' needs and work to exceed their expectations, pursuing opportunities that will benefit our members.

SVEC is a member/owned organization that operates under seven cooperative principles:

- Voluntary and Open Membership
- Democratic Member Control
- Members' Economic Participation
- Autonomy and Independence
- Education, Training and Information
- Cooperation Among Cooperatives
- Concern for Community

Understanding Your Bill

Electric Distribution Service: The delivery of electricity directly to a home or business. SVEC is regulated by the State Corporation Commission and is responsible for maintaining the equipment to distribute the electricity as well as delivering it to customers.

Electric Supply Service: The generation and transmission of power and energy.

KWH-KWH is a measure of electrical energy (unit of energy) that represents a 1,000 watt unit of energy for one hour.

Demand Charge/KW: The largest electrical use or highest demand for electricity averaged in any 15 minute period per month. It is measured in Kilowatts and charges are calculated based on the cost per KW.

Rate Schedule: Our rate schedules are available at www.svec.coop or upon request at any of our offices.

SVEC Special Services

Load Management - This program helps keep rates stable by controlling customer's hot water heaters during peak demand. Additional information is available at www.svec.coop

Energy Efficiency - SVEC's HomeEnergy Suite provides everything our member needs to evaluate and manage their home energy choices. It's a one-stop resource for all things conservation in the home. In addition, SVEC provides free home energy surveys to its residential members. The purpose of the survey is to help customers understand how they consume electricity and how to get the most for their energy dollar. Additional information is available at www.svec.coop.

Security Lights - The Cooperative offers yard light and post light service for a monthly fee plus possible construction costs. Contact your local service office for more information.

Surge Suppression Systems - The surge suppression program includes a meter base unit that provides a warranty for the repair or replacement of standard white good appliances. This is available for a monthly fee and a one-time installation fee.

Third Party Notification - Some members, due to illness, disability, absence for extended periods of time or other reasons, may have difficulty managing their financial affairs in a timely manner. This program permits these members to have the option to designate a third party such as a relative, friend, clergyman, power of attorney or other individual to be notified of pending termination of electric service for failure to make required payments. The third party is not legally responsible for payment of the member's bill or for any actions relative to the electric service.

SVEC Energy Assistance - The SVEC Energy Assistance Fund allows member/owners to make voluntary contributions to assist other member/owners who are experiencing financial stress in paying winter energy bills. Voluntary contributions from member / owners are accepted as part of the bill for electric service in excess of the amount due. Funds are distributed to various local agencies that then evaluate applications and distribute the funds. Acceptance of applications by the local agencies and distribution of funds begins in January of each year. Call 1-800-234-7832 for more information or go to www.svec.coop.

Contact Your Cooperative

Via Telephone

Augusta County NTELOS calling area... (540) 941-0011
Augusta County Verizon calling area..... (540) 213-0022
Augusta County Shentel calling area..... (540) 515-0011
Rockingham County..... (540) 434-2200
Mt. Jackson..... (540) 477-1077
Winchester..... (540) 450-0111
Luray..... (540) 743-1100
Front Royal..... (540) 635-1110
Highland County..... (540) 468-0011
All other areas 1-800-234-7832

In Person Hours 8:00 am-4:30 pm Mon-Fri

Staunton Office 10 International Lane Staunton, VA 24401-4909	Dayton Office 2867 W. Mosby Road Harrisonburg, VA 22801	Mt. Jackson Office 763 Mt. Jackson Road Mt. Jackson, VA 22842-0424
Winchester Office 3463 Valley Pike Winchester, VA 22602	Luray Office 2 Mechanic Street Luray, VA 22835	Headquarters 147 Dinkel Avenue Mt. Crawford, VA 22841-0236

Via Mail

P.O Box 236
Mt. Crawford, VA 22841

Via Internet

Web Site: www.svec.coop

Please write address corrections and/or messages for SVEC within this box:



Shenandoah Valley Electric Cooperative

A Touchstone Energy® Cooperative

Electric Service Bill

To contact SVEC for all purposes please
call 540-743-1100

Account Number
2042797-001

Statement Date
02/25/16

Electricity Consumption Data

Meter Number	Current Reading	Reading Date	Previous Reading	Number of Days	Multiplier	KWH/KW Used
37083350	27014	02/19/16	25289	30	1	1725

Account Information

Customer Name(s) PAGE COUNTY BROADBAND AUTH	
Service Address 9 North Alley	
Phone Number 540-636-8800	
Location Number 6-032-31-016	Service District Luray

Consumption History

Billing Month	KWH Usage	Billing Month	KWH Usage
Jan 16	1535	Jul 15	495
Dec 15	898	Jun 15	458
Nov 15	380	May 15	361
Oct 15	325	Apr 15	426
Sep 15	462	Mar 15	789
Aug 15	538	Feb 15	1116

Important Message From SVEC

SCAM ALERT:
Remember, SVEC will never
contact you by phone
requesting a specific form of
bill payment.

Electricity Service Charges

Total Previous Balance	171.42
Payments recvd since last billing date	<i>Thank You</i> -171.42
Balance Forward	.00
Current Charges (Schedule B-11-General Service)	
Basic Consumer Charge	15.41
Variable Distribution Charge	45.43
Rider TMR-Q	-5.23
SVEC Distribution Charges	55.61
Power and Energy Charge	119.66
Billing Factor (\$0.00531/KWH)	9.16
SVEC Electricity Supply Charges Subtotal	128.82
Town of Luray Utility Tax	1.50
VA Consumption Tax	2.63
Sales & Use Surcharge	-0.13
Total Current Charges	188.43

Eazy Pay (Automatic Bank Draft)

EZ Pay Amount Due **\$188.43**

Payment Made by Automatic Bank Draft. Thank You.
Your bank account will be debited for \$188.43 on 03/13/16 or the next business day.

Messages from SVEC

Thank you for your prompt payment.
Your contribution to SVEC's Energy Assistance Program helps others with their winter heating needs. For more information, visit www.svec.coop.

Please detach and return bottom portion with your payment to ensure proper credit. Keep top portion for your records.

121565-BL-EZPAY-2217



Shenandoah Valley Electric Cooperative
P.O. Box 236
Mt Crawford, VA 22841-0236
ADDRESS SERVICE REQUESTED

Account Number
2042797-001

Location Number
6-032-31-016

Meter Number
37083350

EZ Pay Amount Due **\$188.43**

Energy Assistance Contribution: \$

MAKE CHECK PAYABLE AND REMIT TO PROCESSING ADDRESS:

Check this box for address correction or message.
Please print on reverse side.



PAGE COUNTY BROADBAND AUTH
C/O SHENEL
PO BOX 16419
TWO HARBORS MN 55616-6419

Shenandoah Valley Electric Cooperative
PO Box 79647
Baltimore, MD 21279-0647



20427970010000188438

Additional Payment Options

Eazy Pay: This payment option allows the amount of your electric bill to be automatically deducted from your bank account. This optional, secure, safe and FREE service means you no longer need to write a check, go to a payment center, use a stamp, or worry about late payment. Additional information is available at www.svec.coop/eazypay.

Pay in person: District offices are open between 8:00 a.m. to 4:30 p.m., Monday to Friday. Please see below for office locations.

Night deposits: Night deposits may be made at any of our locations.

Drive through: Staunton and Winchester Office

Credit/Debit Card Payments: Payments can be made by dialing your district office telephone number and following the menu options or online at www.svec.coop. SVEC utilizes a third party payment processor who accepts Visa, Discover or MasterCard. A \$3.25 convenience fee is charged by the payment processor and the payment for electric service is forwarded to the Cooperative. These payments are posted to your account immediately.

Money Gram: Payments accepted at any Wal-Mart, CVS, and Farm Fresh. Cost to the consumer is \$2.50 at Wal-Mart, \$2.95 everywhere else. Wal-Mart accepts cash and debit cards, all other locations accept cash only. You must present your SVEC account number and the receive code of 7118.

Western Union: Payment may be made in the form of cash, check, or money order. Cost to the consumer is \$1.50.

About SVEC

SVEC Mission Statement: We Exist to Serve Our Members. We will provide reliable and safe electric service at the lowest possible cost within our service area, consistent with sound management and Cooperative principles. We will continually evaluate our members' needs and work to exceed their expectations, pursuing opportunities that will benefit our members.

SVEC is a member/owned organization that operates under seven cooperative principles:

- Voluntary and Open Membership
- Democratic Member Control
- Members' Economic Participation
- Autonomy and Independence
- Education, Training and Information
- Cooperation Among Cooperatives
- Concern for Community

Understanding Your Bill

Electric Distribution Service-The delivery of electricity directly to a home or business. SVEC is regulated by the State Corporation Commission and is responsible for maintaining the equipment to distribute the electricity as well as delivering it to customers.

Electric Supply Service-The generation and transmission of power and energy.

KWH-KWH is a measure of electrical energy (unit of energy) that represents a 1,000 watt unit of energy for one hour.

Demand Charge/KW-The largest electrical use or highest demand for electricity averaged in any 15 minute period per month. It is measured in Kilowatts and charges are calculated based on the cost per KW.

Rate Schedule-Our rate schedules are available at www.svec.coop or upon request at any of our offices.

SVEC Special Services

Load Management - This program helps keep rates stable by controlling customer's hot water heaters during peak demand. Additional information is available at www.svec.coop

Energy Efficiency - SVEC's **HomeEnergy Suite** provides everything our member needs to evaluate and manage their home energy choices. It's a one-stop resource for all things conservation in the home. In addition, SVEC provides free home energy surveys to its residential members. The purpose of the survey is to help customers understand how they consume electricity and how to get the most for their energy dollar. Additional information is available at www.svec.coop.

Security Lights - The Cooperative offers yard light and post light service for a monthly fee plus possible construction costs. Contact your local service office for more information.

Surge Suppression Systems - The surge suppression program includes a meter base unit that provides a warranty for the repair or replacement of standard white good appliances. This is available for a monthly fee and a one-time installation fee.

Third Party Notification - Some members, due to illness, disability, absence for extended periods of time or other reasons, may have difficulty managing their financial affairs in a timely manner. This program permits these members to have the option to designate a third party such as a relative, friend, clergyman, power of attorney or other individual to be notified of pending termination of electric service for failure to make required payments. The third party is not legally responsible for payment of the member's bill or for any actions relative to the electric service.

SVEC Energy Assistance - The SVEC Energy Assistance Fund allows member/owners to make voluntary contributions to assist other member/owners who are experiencing financial stress in paying winter energy bills. Voluntary contributions from member / owners are accepted as part of the bill for electric service in excess of the amount due. Funds are distributed to various local agencies that then evaluate applications and distribute the funds. Acceptance of applications by the local agencies and distribution of funds begins in January of each year. Call 1-800-234-7832 for more information or go to www.svec.coop.

Contact Your Cooperative

Via Telephone

Augusta County NTELOS calling area... (540) 941-0011
Augusta County Verizon calling area..... (540) 213-0022
Augusta County Shentel calling area..... (540) 515-0011
Rockingham County..... (540) 434-2200
Mt. Jackson..... (540) 477-1077
Winchester..... (540) 450-0111
Luray..... (540) 743-1100
Front Royal..... (540) 635-1110
Highland County..... (540) 468-0011
All other areas 1-800-234-7832

In Person Hours 8:00 am-4:30 pm Mon-Fri

Staunton Office 10 International Lane Staunton, VA 24401-4909	Dayton Office 2867 W. Mosby Road Harrisonburg, VA 22801	Mt. Jackson Office 763 Mt. Jackson Road Mt. Jackson, VA 22842-0424
Winchester Office 3463 Valley Pike Winchester, VA 22602	Luray Office 2 Mechanic Street Luray, VA 22835	Headquarters 147 Dinkel Avenue Mt. Crawford, VA 22841-0236

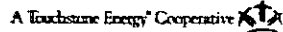
Via Mail

P.O Box 236
Mt. Crawford, VA 22841

Via Internet

Web Site: www.svec.coop

Please write address corrections and/or messages for SVEC within this box:



SHENANDOAH VALLEY ELECTRIC COOPERATIVE

P.O. Box 236

Mt. Crawford, Virginia 22841

Date: **October 5, 2015**

In account with: **Page County Broadband**

**Shentel
PO Box 16419
Two Harbors, MN 55616**

Attachment rental for billing year ending:	2016
Number attachments on SVEC poles:	77
Charge per pole:	\$36.34
Total:	\$2,798.18
Number of SVEC attachments poles:	-
Charge per pole:	-
Total:	-

TOTAL AMOUNT DUE TO SVEC: \$2,798.18

Payment to be received within 30 days of receipt of the bill.

Thank You.

[illegible]

TOTAL CHARGE \$2798.18



NORTHERN SHENANDOAH VALLEY
REGIONAL COMMISSION

400E Kendrick Lane
Front Royal VA 22630
Phone: 540-636-8800
Fax: 540-635-4147
www.NSVregion.org

OFFICERS

Dennis M. Morris
Chairman

Eric Lawrence
Vice Chairman

Nora Belle Comer
Secretary/Treasurer

COMMISSIONERS

CLARKE COUNTY
Bev McKay
Brandon Stidham*

FREDERICK COUNTY
Robert Hess
Judith McCann-Slaughter
Eric R. Lawrence*
Brenda Garton

PAGE COUNTY
Nora Belle Comer*
D. Keith Guzy, Jr.
Dorothy Pendley

SHENANDOAH COUNTY
Conrad Helsley
Dick Neese
Dennis M. Morris*

WARREN COUNTY
Daniel J. Murray, Jr.
Tom Sayre
John E. Vance*

BERRYVILLE
Mayor Wilson Kirby

FRONT ROYAL
Bret Hrbek
Jeremy F. Camp

LURAY
Jerry Schiro

MIDDLETOWN
Carolyn Aliff

STRASBURG
Seth Newman

STEPHENS CITY
Linden Fravel

WINCHESTER
Evan H. Clark
Bill Wiley
Timothy A. Youmans*

WOODSTOCK
Jacqueline Lambert*

*denotes Executive
Committee Member

**Administrative Services Agreement Between
Page County Broadband Authority
and the Northern Shenandoah Valley Regional Commission**

AMENDMENT

April 19, 2016

By mutual agreement, the Page County Broadband Authority Administrative Services agreement for the fiscal year ending June 30, 2016 which was executed on July 28, 2015 is amended and restated as follows:

1. The total cost for services provided under this amended contract shall not exceed \$18,700 for the fiscal year July 1, 2015 to June 30, 2016. This increase is to provide sufficient NSVRC staff time to facilitate and comply with the BTOP audit initiated in March 2016
2. This agreement shall be in effect from April 19, 2016 through June 30, 2016, unless earlier cancelled as provided in the original agreement dated July 28, 2015.

ACCEPTANCE:

Page County Broadband Authority

BY: _____
William Shuler, Chairman

Date

Northern Shenandoah Valley Regional Commission

BY: _____
Brandon Davis, Executive Director

Date